

Q1. Answer the following (Any two). (15 mks)

1. Explain factors responsible for new horizons in management
2. Explain any 8 principles of management?
3. What is MBE? Explain its advantages?

Q2. Answer the following. (Any 2) (15 mks)

- 1 Define Planning? Explain the Steps in planning process.
2. Explain any 8 techniques of decision making.
3. What is MBO? Explain the steps involved in MBO process.

Q3. Answer the following. (Any 2) (15 mks)

1. Explain factors determining span of management
2. What are the barriers to delegation?
3. Explain the features of Virtual Organization.

Q4. Answer the following. (Any 2) (15 mks)

1. What is Management of change? Discuss the barriers to change.
2. Define Stress? Explain the effects of stress on employees.
3. What is Corporate Governance? Explain its need and importance.

Q5. (A) Fill in the blanks. (5 mks)

- a. Authority refers to _____.
(Power to take decision, obligation, reward for action)
- b. Planning helps to _____ risks.
(Minimize, eliminate, enhance)
- c. Coordination means _____ in an organization.
(Co-operation, communication, interlinking of actions)
- d. Span of Control has _____ application.
(Universal, limited, narrow)

- e. _____ Leaves facilitates stress relief.
(Sabbatical, Privilege, Sick)

(B) State true or false

- a. Refreezing means learning of new techniques
- b. Depart mentation is necessary in small organizations.
- c. Informal organizations make use of grapevine form of communication.
- d. Competition is an important element of internal environment.
- e. Division of work only leads to specialization.

(C) Match the following

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| i. Corporate Social Responsibility | a) End Result |
| ii. Unity of Command | b) Multi project organization |
| iii. Objectives | c) Orders from one Superior |
| iv. Depart mentation by time | d) Ethical Behavior |
| v. Matrix Organization | e) Multi shift organization |

— The End —