

[Time: 2 ½ Hours]

[ Marks:75]

- Instruction: 1. All Questions are compulsory.  
2. Figures to the right indicate full marks.

**QI. Attempt all questions below:**

**15**

**A. Multiple Choice Question**

**5**

- i. Organizational behavior is \_\_\_\_\_
  - a. A science
  - b. An art
  - c. A science as well as an art
- ii. A study of the culture and practices in different societies is called \_\_\_\_\_
  - a. Personality
  - b. Anthropology
  - c. Perception
- iii. Scope of organizational behavior does not include \_\_\_\_\_
  - a. Leadership
  - b. Perception
  - c. Technology
- iv. In present context, challenges for Organizational behavior are \_\_\_\_\_
  - a. Employee expectation
  - b. Workforce diversity
  - c. All the above
- v. Organizational behavior focuses at 3 Levels
  - a. Individual, Organization, Society
  - b. Employee, employer, management
  - c. Individual, Groups, Organization

**B. Match the Column**

**5**

i. Grapevine	a. Alex F Osban
ii. Brainstorming	b. Self - Actualization
iii. Theory X and Theory Y	c. Informal Communication
iv. Hierarchy of Needs	d. Gender, race, ethics
v. Organizational Diversity	e. Douglas McGregor

**C. Define the following**

**5**

- i. Personality
- ii. Self Esteem
- iii. Stress Management
- iv. Brain Storming
- v. Ethics

**QII. Attempt Any Three Questions out of the Six**

**15**

1. What do you understand by Human Behavior?
2. Explain with diagram the Process of Group Formation.
3. How do Attitudes influence Individual Behavior?
4. Write a note on Johari Window.
5. Why all groups are not teams?
6. Distinguish between Attitudes and Values.

**QIII. Attempt Any Three Questions out of the Six**

**15**

1. What steps can managers take to Motivate employees?
2. Distinguish Between – Theory X and Y.
3. What do you mean by Maslow’s Hierarchy of Needs?
4. A good Leader is not necessarily a good Manager”. Do you agree? Give reasons for your.
5. Explain any one type of Leadership style with example.
6. Discuss the factors that influence employee morale.

**QIV. Attempt Any Three Questions out of the Six**

**15**

1. Explain the sources of conflict in an organization, with suitable examples
2. Distinguish between Power and Authority
3. How does Change affect an organization?
4. Explain various sources of Power.
5. How does Leadership influence the Culture of an organization?
6. Explain the nature of Organizational Change.

**QV. Attempt Any Three Questions out of the Four**

**15**

1. Explain types of Groups.
2. Write a note on Diversity.
3. What do you understand by Job Rotation?
4. Distinguish Between Formal and Informal Group.