Total No. of Questions: 8]		SEAT No.:
P5267		[Total No. of Pages : 2
	[ <b>5977</b> ] <b>111</b>	

### [5827]-101

## First Year B.Sc (Hospitality Studies) **HS-101: FOOD PRODUCTION-I** (2019 Pattern) (Semester - I)

[Max. Marks : 70] Time: 3 Hours]

Instructions to the candidates:

- Question No. 1 is compulsory.
- *2*) Solve any six questions from questions no. 2 to 8.
- All questions carry equal marks.
- Q1) Explain the following culinary terms (any 10):

[10]

- Cooking. a)
- Contamination. b)
- c) Radiation.
- Tandoor. d)
- e) Brat pan.
- CDP. f)
- Halwa. g)
- Preservation. h)
- i) Pulao.
- Lard. <u>i</u>)
- Simmering. k)
- Pasteurized milk. 1)
- **Q2**) Answer the following -

[10]

- Name any 2 biproduct of milk. a)
- List two coating used for deep frying. b)
- c) List two vegetables cuts which can be prepared with Mandoline.
- List two tasks in which you used paring knife. d)
- Name two food which blanched in hot water. e)
- f) Name two frying medium suitable for shallow frying.
- Name any two herbs used in Indian cuisine. g)

Q3)	a)	What do you mean by microwave cooking. List any two advantages & Disadvantages of it. [5]	
	b)	Write 1 lit recipes for Brown gravy. [5]	]
<b>Q4</b> )	a)	Draw a classification charts of Kitchen organisation structure of a Five Star Hotel. [4]	
	b)	List any 4 points considered while using following methods of cooking.[4]	]
		i) Roasting	
		ii) Grilling	
	c)	List two advantages of copper & steel. [2]	]
Q5)	Writ	e a short note on following (any 4): [10]	]
	a)	Attitudes & behaviour in the kitchen.	
	b)	Importance of HACCP.	
	c)	Kitchen stewarding.	
	d)	Fuels used in cooking.	
	e)	Aim's & objective of cooking.	
<b>Q6</b> )	a)	Classify kitchen equipment on the basis of mode of use. [5]	]
	b)	Briefly explain about heat transfer principles & examples. [5]	]
<b>Q7</b> )	a)	List at least five job responsibilities of executive chef. [5]	]
~ /	b)	Briefly explain various types of fats & oil used in catering industry? [5]	
Q8)	a)	Write down any 4 uses of cereals & pulses in cooking. [4]	]
	b)	State any 4 points to be consider while shallow frying & deep frying.[4]	]
	c)	Write any two advantages & disadvantages of convenience food. [2]	]



Total No.	of Questions: 9]	SEAT No. :	
P7247			No. of Pages : 2
	[5827]-1		
	First Year B.S	· · · · · · · · · · · · · · · · · · ·	-
	HS102 : FOOD & BEVE		
	(2019 Pattern) (	Semester-1)	
Time: 3 H	_	I	Max. Marks: 70
	ns to the candidates: Q.1 is Compulsory.		
	Q.1 is computed y. Answer any 6 from remaining question	s.	
<b>Q1</b> ) Exp	plain the terms (any five)		[5×2=10]
a)	Still Room		
b)	Burnishing method	60+	
c)	QSR		
d)	Flatwave		
e)	Brunch		
f)	Kiosks		
g)	Supper.		

Q2) a) Classify catering establishment with examples.

[5]

b) Explain

[5]

- i) Discotheque
- ii) Banquet
- Q3) a) Draw any 5 glasses write their capacity.

**[5]** 

[5]

b) Explain inter dept. relation between F & B service and kitchen.

<b>Q4</b> )	a)	What are the advantages and disadvantages of disposables.	[5]
	b)	List and explain 5 attributes of F & B personnel.	[5]
Q5)	Write	e note on following services.	[5×2=10]
	i)	French	
	ii)	Russian	
	iii)	Room Service	
	iv)	Buffet	
	v)	Self Service	
<b>Q6</b> )	a)	Write menu of full english breakfast.	[5]
	b)	Draw cover setup of continental breakfast.	[5]
Q7)	a)	Draw organisation structure of F & B department of Five Sta	ar hotel.[8]
	b)	Explain kitchen stewarding.	[2]
<b>Q</b> 8)	a)	Plan a Indian breakfast menu.	[5]
20)	b)	Write job discreption of a sommelier.	[5]
	~ /	300 0 01 0 00	[~]
<b>Q9</b> )	Draw	neatly a Restaurant side board and explain its uses.	[10]

Total No.	of Questions : 7]	SEAT No. :
P5269	[5827]-103 First Year B.Sc. (Hospit HS-103 : HOUSEKEEPING	[Total No. of Pages : 2
	(2019 Pattern) (Sen	
1)	Iours] ns to the candidates: Question No. 1 is compulsory. Attempt any five out of remaining.	[Max. Marks : 70
<b>Q1</b> ) Exp	plain the following terms (Any Ten)	[10]
a)	Back of the house area	
b)	Job description	
c)	Cloakroom	2
d)	Pent house	
e)	Horticulture	
f)	Dutch Wife	
g)	Linen Room	
h)	000	
i)	Floor Pantry	
j)	Duvet	
k)	Twin Room	
1)	Control desk	

- b) Explain the co-ordination of Housekeeping department with [6]
  - 1) Engineering department
  - 2) Front office department.

<b>Q</b> 3)	a)	Write short note on-	[6]
		i) Functions of Linen & Uniform Exchange Room.	
		ii) Guest satisfaction & Repeat Business.	
	b)	Draw an 'Organization structure' of Housekeeping Department in la size Hotel.	arge [6]
<b>Q4</b> )	a)	Explain the 'Job Description' of 'Floor Supervisor'.	[6]
	b)	List down the room supplies kept in -Wardrobe and writing table.	[6]
Q5)	a)	Draw the lay-out of Housekeeping department and explain the function of Laundry section and Control Desk.	ions [ <b>6</b> ]
	b)	Explain the storage criteria for Cleaning Agents.	[6]
<b>Q6</b> )	a)	Write the attributes of Housekeeping personnel.	[6]
	b)	Explain the care and maintenance of-	[6]
		i) Soft Broom	
		ii) Wet Mop	
<b>Q</b> 7)	a)	Explain the functions of Housekeeping Department.	[6]
	b)	Explain the duties & responsibilities of an Executive Housekeeper.	[6]

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Total No. of Questions: 7]	SEAT No.:
P5270	[Total No. of Pages : 2

[5827]-104 F.Y. B.Sc.

## **HOSPITALITY STUDIES**

		HS - 104: Front Office Operations - 1
		(2019 Pattern) (Semester - I)
Time	e:3 E	Hours] [Max. Marks: 70
Instr	ructio	ins to the candidates:
	1)	Q. No. 1 is compulsory.
	<i>2</i> )	Attempt any 5 questions from remaining.
<b>Q</b> 1)	De	fine the following terms: (Any 10): [10]
	a)	Boatels b) FIT c) AP d) Sico room
	e)	Registration f) Sleepout g) F & F Rate h) due - out
	i)	HWEC j) SB k) Automated Key
<b>Q</b> 2)	a)	Draw the hierarchy of front office department considering a large hotel.
		[6]
	b)	Draw organisation chart of a large hotel. [6]
<b>Q</b> 3)	a)	Write short notes on (Any 2):
		• Equipments used in front office
		<ul> <li>Meal plans</li> </ul>
		• Blacklist [6]
	b)	Mention in detail the duties & responsibility of the front office staff.[6]
	U)	Wention in detail the duties & responsionity of the front office stail.[0]

- **Q4**) a) Write the co-ordination of front office with HR & kitchen department.[6]
  - b) List & explain any 6 types of rooms in the hotel. [6]
- Q5) a) Draw a format of a booking dairy stating advantages & disadvantages of it.
  - b) List & explain the different types of reservation. [6]
- **Q6**) a) List the rules of the house for the guest. [6]
  - b) Explain paging & luggage handling procedure in detail. [6]
- Q7) a) What is the difference between tasks performed at the bell desk & the concierge.[6]
  - b) Draw the classification chart of the hotel on the basis of size, location & clientele. [6]



SEAT No.:	

P5271

[Total No. of Pages: 1

### [5827]-105

F. Y. B.Sc. (Hospitality Studies) **HS - 109: DEVELOPMENT OF GENERIC SKILLS** (2019 Pattern) (Semester - I) Time: 2 Hours] [Max. Marks: 35 Instructions to the candidates: Question no. 1 is compulsory. 1) Solve any Three questions from Q.2 to Q.5. *2*) 3) Assume suitable data wherever required. *Q1*) Write short notes on (Any Two): [8] Importance of Generic Skills. a) Causes of Stress. b) Moral Values. c) What is SOSR? **Q2**) a) [5] [4] List down the Time Robbers. b) Explain the Five Stages in forming Groups. **Q3**) a) [5] How is linguistic intelligence different from mathematical? [4] b) **Q4**) a) Why is Health and Hygiene necessary for Personality Development? [5] What are the Four stages in Task Management? [4] b) Give different Approaches to solve a Problem. **Q5**) a) [5] What are the points to be considered while making an effective b) Presentation? [4]



Total No. of Questions: 8]		SEAT No. :
P5272	FE00E1 404	[Total No. of Pages : 2

## [5827]-201

# First Year B.Sc. (Hospitality Studies)

## **HS-201: FOOD PRODUCTION-II**

(2019 Pattern) (Semester -II)

		(201) I determ) (Bennester 11)	
Time	:31	Hours]	[Max. Marks : 70
Instr	Instructions to the candidates:		
	<i>1</i> )	Question No. 1 is compulsory.	
	<i>2</i> )	Attempt any 6 questions from Q. 2 to 8.	
	<i>3</i> )	Draw neat diagram wherever necessary.	
Q1)	Exp	plain the following culinary terms (any 10)	[10]
	a)	Demiglaze	
	b)	Chaud froid	
	c)	Bouquet garni	
	d)	Aspic	
	e)	Bain Marie	
	f)	Fricassee	
	g)	Emulsion	
	h)	Farce	
	i)	Mandolin	
	j)	Panada	
	k)	Macedoine	
	1)	Canapes	
Q2)	a)	Write a recipe of 1 lit of white stock.	[4]
	b)	Briefly explain uses of egg in cookery.	[4]
	c)	Give any two examples of	[2]
		i) Green salad	
		ii) Fruit salad	
Q3)	a)	What points considered while finishing of sauces.	[4]
	b)	Classify fruits giving one example each.	[4]
	c)	What are the points followed while preparing sandwiches	

*P.T.O.* 

<b>Q4</b> )	a)	Write short note on	[4]
		i) Principles of baking	
		ii) Pan gravies	
	b)	Explain any two International classical salads.	[4]
	c)	What precaution take while preparing stock.	[2]
<b>Q</b> 5)	a)	Explain any four measure equipments used in bakery.	[4]
	b)	Name any Five cuts of vegetables with neat diagram.	[4]
	c)	Give two points to be followed while selection of egg.	[2]
<b>Q6</b> )	a)	Explain different parts of sandwiches	[4]
	b)	What principles to be followed while preparing salad.	[4]
	c)	List the colour pigment found in following.	[2]
		i) Spinach	
		ii) Carrot	
		iii) Onion	
		iv) Red cabbage	
<b>Q</b> 7)	a)	State any four physical & chemical changes during baking.	[4]
	b)	What points considered while preparing appetizers.	[4]
	c)	List any two derivatives of each sauce.	[2]
		i) Bechamel	
		ii) Mayonnaise	
<b>Q</b> 8)	a)	List any two types of vegetable salad.	[2]
	b)	List any two types of hot sandwiches.	[2]
	c)	Name any two uses of Sugar in bakery.	[2]
	d)	Give any two examples of cold appetizers.	[2]
	e)	Give any two examples of chemical raising agents.	[2]



Total No. of	Questions	:	8]
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SEAT No.:	
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P5273

[Total No. of Pages: 2

## [5827]-202

## **B.Sc.** (Hospitality Studies)

### HS-202: FOOD & BEVERAGE SERVICE - II

(2019 Pattern) (Semester - II)

Time: 3 Hours] [Max. Marks: 70

Instructions to the candidates:

- 1) Q.1 is compulsory.
- 2) Answer any six question from remaining questions.
- **Q1**) Explain terms (any ten):
  - i) KOT
  - ii) Travellers cheque
  - iii) Potage
  - iv) Tisane
  - v) Entree
  - vi) Ristretto
  - vii) Sparkling water
  - viii) Liqueur
  - ix) Hops
  - x) Pilsner
  - xi) Oeuf
- Q2) a) Explain in detail with the help of flow chart the triplicate checking system of KOT & BOT.[8]
  - b) Draw a KOT format.

[2]

Q3)	a)	Plan a 4 course french classical menu.	[5]
	b)	Write the cover for the following dishes:-	[5]
		i) Tomato juice	
		ii) Caviar	
		iii) Escargot	
		iv) Pomfret Meuniere	
		v) Shrimp cocktail	
Q4)	a)	With the help of chart classify non alcoholic beverages and g example.	ive 1 [ <b>6</b> ]
	b)	Explain -	[4]
		i) Cappucino	
		ii) Earl grey tea	
<b>Q</b> 5)	a)	Define Liqueurs.	[2]
	b)	List 2 international brands for following:	[8]
		i) Beer	
		ii) Wine	
		iii) Whisky	
		iv) Vodka	
		v) Gin	
		vi) Brandy	
		vii) Rum	
		viii) Sake	
<b>Q6</b> )	a)	Write a note on Service of Cigar.	[4]
	b)	Explain parts of Cigar	[6]
<b>Q</b> 7)	With	h the help of flow chart explain beer manufacturing process.	[10]
<b>Q</b> 8)	Drav	w and label sample A 'la carte cover and TDH cover setup. [5]	5 + 5]

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Total No. P5274	of Questions : 7] [5827]-203 First Year B.Sc.(Hospitali HS-203 : HOUSEKEEPING OF (2019 Pattern) (Semes	PERATIONS - II
1)	Hours] ons to the candidates: Question No 1 is compulsory. Solve any 5 questions from the remaining.	[Max. Marks : 70
<i>Q1</i> ) De	fine the following terms (any 10)	[10]
a)	Emergency key	
b)	Control Desk	
c)	Vacated room	•
d)	Spring cleaning	
e)	Second Service	
f)	Inspection check-list	
g)	Gate Pass	
h)	UR	
i)	Stain	
j)	Damp dusting	
k)	Public Area	
1)	SOP	

Q2) a) Explain different functions performed by control desk. [6]

b) Define dirty Dozen. List examples of dirty Dozen. [6]

<b>Q</b> 3)	a)	Explain step by step lost and found procedure followed by Housekeeping Department. [6]	
	b)	Write down general Principles of Cleaning. [6]	
<b>Q4</b> )	a)	Define daily cleaning. Write down daily cleaning procedure for occupied room. [6]	
	b)	Explain different types of keys used in Hotel. [6]	
Q5)	a)	Define weekly cleaning. Explain weekly cleaning procedure for Restaurant.  [6]	
	b)	What is Evening service. Write down procedure of evening service. [6]	
<b>Q6</b> )	a)	Explain rules of the floor for Housekeeping staff. [6]	
	b)	List various records maintained by control desk. Draw and Explain any one format. [6]	
<b>Q</b> 7)	a)	Explain spring cleaning procedure for guest rooms [6]	
	b)	Write a short note on. [6]	
		i) Importance of Supervision.	
		ii) Classification of Lost-n-found articles.	

\* \* \*

DEA	<b>7</b> /
	/ ~ )

SEAT No.:	

### [5827]-204

[Total No. of Pages :2

# First Year B.Sc. (Hospitality Studies) HS 204: FRONT OFFICE OPERATIONS - II (2019 Pattern) (Semester-II)

Time: 3 Hours] IMax. Marks: 70 Instructions to the candidates: Q.1 is compulsory. Attempt any 5 questions from remaining. **Q1**) Define the following terms (Any 10). [10] Travelers cheque a) **CRS** b) Walking a guest c) d) Overstay Rack rate e) Guarantee reservation f) Master folio g) h) Live move i) Forecast j) No show House count k) **Q2**) a) Explain the arrival procedure for foreign Guest. [6] Draw & Explain following formats. **[6]** b) i) Departure notification ship ii) **Guest History Card Q3**) a) Write short nots on: **[6]** i) Credit card handling procedure Safe deposite locker Explain pre-arrival procedure for group **[6]** b)

<b>Q4</b> )	(24) a) Menlion the procedure of room change in detail.			
	b)	Write in brief the process of rooming a VIP guest.	[6]	
<b>Q</b> 5)	a)	Mention the tasks performed by bell desk & draw the format of I Card.	Errand [ <b>6</b> ]	
	b)	List & explain various payment methods used in the hotel.	[6]	
<b>Q6</b> )		Explain the process of late checkout & its charges.	[6]	
	b)	Draw & explain C form in detail.	[6]	
<b>Q</b> 7)	a)	Mention in brief the advance payment procedure.	[6]	
	b)	What is the process of ECO & explain precausion to be taken offering express checkout.	while [6]	

Total No.	of Questions 5] SEAT No. :	
P5276	[5827]-205  F.Y. B.Sc. (Hospitality Studies)  HS 209: FRENCH (2019 Pattern) (Semester-II)	s :2
Time: 2 H		: 35
Instructio	*	
<b>Q1)</b> A)	Conjuguez les verbes an présent (Conjugate the verbs in Present Ten (Any 2 of 3)	se) [2]
	1) Je (appeler) Pierre.	
	2) Nous (Couper) le gátean.	
	3) Qu'est-ce que vous (étudies)?	
B)	Quelle est la date? (What is the date?) (Any 1 of 2)	[1]
	1) Wednesday 14 <sup>th</sup> February, 2001.	
	2) Friday 26 <sup>th</sup> March, 1993.	
C)	Quelle heure est-il? (What time is it?) (Any 2 of 3)	[2]
	1) 6:15 pm.	
	2) 8:00 am.	
	3) 1530 hrs.	
<b>Q2)</b> A)	Planifiez un menu de 4 cours en donnatune example de chaque cou (Plan a 4 course menu (French Classical giving one example of ea	

- course). [5]
  - Expliquez les termes en anglais (Explain the terms in English) (Any 5 B) of 6). [5]
    - Chef Saucier. 1)

2) Zeste

Cognac 3)

4) Roux.

Mirepoix. 5)

Bouquet garni. 6)

<b>Q</b> 3)	(A) Expliquez les terms en anglais (Explain the terms in English)			• , , , ,	b) 5]	
		1)	AOC	2)	Le buffet	_
		3)	Le cruet	4)	Le vesse à bièse	
		5)	La pappe	6)	La table	
	B)	Non	nmez trois légumes (Na	me 3 vegeta	bles).	3]
	C)	Non	nmez deux vins d'Alsa	ce (Name 2 v	vines of Alsace Region). [2	2]
Q4) A) Réprésentez la brigade de the restaurant brigade with			•	-	r une organigramme. (Represe v Chart in French).	nt <b>5</b> ]
	B)	Écri	vez les nombres en lettr	es (Write the	numbers in words) (Any 2 of 3	_
		4.				3]
		1)	1e	2)	9e	
		3)	76	4)	32	
	C)	Mettez le bon mesure (Put the correct measure) (Any 2 of 3) [2]				2]
		1)	Un de t	omates.		
		2)	Un de I	Fromage.		
		3)	Unede	vin rouge.		
<b>Q5)</b> A)			nez les équivalents er y 5 of 6).	n anglais (G	ive the equivalents in English	h) 5]
		1)	Sec	2)	Viande	-
		3)	Cuvée	4)	Ail	
		5)	Beurre	6)	Lait.	
	B) Donnez les équivalents en français (Give the equivalents (Any 5 of 6).			•	h) 5]	
		1)	Rice	2)	Cheese	
		3)	Beer	4)	Pineapple	
		5)	Avocado	6)	Salmon.	
			<b>+</b>	+++		

Total No. of Questions: 8]		SEAT No. :
P5277	[5025] 201	[Total No. of Pages : 2

### [5827]-301

# Second Year B.Sc. (Hospitality Studies) HS-301: FOOD PRODUCTION-III

(CBCS 2019 Pattern) (Semester -III)

Time: 3 Hours] [Max. Marks: 70

Instructions to the candidates:

- 1) Question No. 1 is compulsory.
- 2) Attempt any 5 questions from Q. 2 to 8.
- 3) Neat diagram must be drawn wherever necessary
- Q1) A) Explain the following terms (Any ten)

[10]

- a) Bhaja
- b) Luchi
- c) Sambar
- d) Whipping
- e) Bivalves
- f) Meringue
- g) Chouricos
- h) Chiflon cake
- i) Self Rising flour
- j) Cyclic Menu
- k) Welfare catering
- 1) Fermentation
- B) Answer the questions in short (any Five)

[10]

- a) List four equipment required for mass/volume cooking.
- b) Give four desserts in Maharastrian cuisine.
- c) Explain the following
  - i) Hamam Dista.
  - ii) Chimta
  - iii) Karchid
  - iv) Tandoor
- d) List and Explain two equipment used in Rajasthani cuisine.
- e) Explain the following Tamil food in short pal payasam and Dosa.
- f) What do you mean by Kalia in Bengali Cuisine.

<i>Q2</i> )	a)	List and Explain selection criteria for fish.	[5]
	b)	Explain the function of the following ingredient in cake making (T function of each)	wo [ <b>5</b> ]
		i) Flour	
		ii) Sugar	
		iii) Fat	
		iv) Eggs	
		v) Baking powder	
Q3)	a)	Explain in detail any five stages of Bread making.	[5]
	b)	List and Explain Duties and responsibilities of larder chef.	[5]
<b>Q4</b> )	a)	Give detail Explanation for factors influencing volume forecasting.	[5]
	b)	Explain in detail principles of menu planning.	[5]
Q5)	a)	Plan a lunch of Dinner menu to be served in industrial catering one day.	for [ <b>5</b> ]
	b)	List and explain the features of Gujarati cuisines.	[5]
<b>Q6</b> )	a)	Explain any five types of cookies in detail.	[5]
	b)	Give detail explanation for principles to be followed to plan a quant kitchen for catering business.	tity [ <b>5</b> ]
<b>Q</b> 7)	a)	Explain the following	[5]
		i) Standardized Recipes	
		ii) Standards yield	
		iii) Portion size	
		iv) SPS	
		v) Briefing	
	b)	List and Explain any 10 types of bread under lean breads and Rich brea	ids. [ <b>5</b> ]
<b>Q</b> 8)	a)	Plan a Five course festive goan Menu and explain the dishes in detail.	[5]
	b)	Explain the principles to the followed while indenting for quality kitch Draw a Indenting format used in quality kitchen	en. [ <b>5</b> ]



Total	l No	of Questions : 8]	CAT No. :
P52	278		[Total No. of Pages : 2
		[5827]-302	
		S.Y. B.Sc. (Hospitality Studies)	
		HS - 302 : FOOD & BEVERAGE SERV	
		(2019 Pattern) (Semester - III)	
Time	:3	Hours]	[Max. Marks : 70
		ons to the candidates:	
	1) 2)	Question One is compulsory. Solve any 6 from the remaining.	
	_/	2000 mg - g-000 mg - g	
<i>Q1</i> )	Ex	plain the following terms:	[10]
~	a)	A.O.C.	
	b)	Punt End.	
	c)	Dunder.	*
	d)	Angel's Share.	
	e)	Cobbler.	
	f)	Feni.	
	g)	Estufa.	
	h)	Vinification.	
	i)	Humidor.	
	j)	Eau-de-vie.	
	k)	Six shooter.	
	1)	Vintage.	
(12)	(ه	Evalsia Vina disesses Evalsia savetave	r <i>e</i> 1
Q2)	a) b)	Explain Vine diseases. Explain any two. List 3 French Wine producing regions with one win	[5] e evample from each
	c)	Explain the following:	[2]
	• ,	i) Rocking	t-1
		ii) Malolactic Fermentation	
<i>Q3</i> )	An	swer the following (any five):	[10]
~ /	a)	Name two Indian Single Malt Whisky.	
	b)	Name two Indian Vineyard.	
	c)	Name two coffee flavoured liqueurs.	
	d)	Name two International Brands of Gin.	

e)

f)

Name two Brands of Cognac.

Name two Red and White grapes varieties each.

<b>Q4</b> )	Diff	erent	iate between (any two):			[10]
	a)	Sco	tch Whisky and Irish W	<sup>7</sup> hisky.		
	b)	Pot	still and Patent Still.			
	c)	Cog	nac and Armagnac.			
<b>Q</b> 5)	Atte	mpt a	any two:			[10]
	a)	List	and explain any 2 Lique	eur manufac	turing process.	
	b)	Brie	efly explain methode cha	ampenoise.		
	c)	List	points to be considered	while making	ng cocktails.	
<b>Q6</b> )	Ans	wer t	he following (Any two):	:		[10]
	a)	Defi	ine aperitif. Explain the f	following ape	eritif:	
		i)	Campari	ii)	Pastis	
		iii)	Lillet	iv)	Dubonnet	
	b) List any five rules of food and wine harmony.					
	c)	List	and explain any five eq	uipment use	d for making cocktails.	
<b>Q</b> 7)	Solv	e any	y two of the following:			[10]
	a) Explain the manufacturing process of whisky in brief.					
	b)	Defi	ine wine. Explain follow	ing types of	wines:	
		i)	Fortified wine	ii)	Aromatized wine	
		iii)	Sweet wine	iv)	Sparkling wine	
	c)	Defi	ine cocktail and explain	any four coc	cktail making method.	
<b>Q</b> 8)	With	ı a ne	eat flowchart, explain m	anufacturing	g process of Red Wine.	[10]
			<b>→</b>	<b>&gt; &gt;</b>		

Total No. of	Questions	:	8]
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SEAT No.	:	
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P5279

[Total No. of Pages: 2

## [5827]-303

## S.Y. B.Sc. (Hospitality Studies)

### **HS-303: ACCOMMODATION OPERATIONS - I**

(2019 Pattern) (Semester - III) (4 Credits)

Time: 3 Hours] [Max. Marks: 70

Instructions to the candidates:

- 1) Q. 1 is Compulsory solve any (10).
- 2) Solve any 6 questions from (Q. 2 to Q. 8)
- 3) All questions carry equal marks.

### Q1) Solve any 10 terms out of 12:

[10]

- a) Contract
- b) Pest
- c) Safety
- d) Linen Inventory
- e) OPL
- f) Ihobana
- g) Folio
- h) House Count
- i) GHC
- j) ATG
- k) Mechanical Complaints
- 1) No-show%

<b>Q2</b> ) a)	Define Contract and list down disadvantages of contract job.	[5]
b)	Explain prevention and control of silverfish and Fungai.	[5]
<b>Q3</b> ) a)	Explain the role of Security department in 5 star hotel.	[5]
b)	What is Recycling of Materials give examples.	[5]
<b>Q4</b> ) a)	Measures to control linen & maintain good inventory.	[5]
b)	Draw a neat layout of on-premise laundry.	[5]
<b>Q5</b> ) a)	Write any 5 principles of flower arrangement.	[5]
b)	Write the selection criterion far bed linen.	[5]
<b>Q6</b> ) a)	What is charge privellage and credit monitoring.	[5]
b)	Write the formula far :	[5]
	<ul><li>i) House count</li><li>ii) ARR</li></ul>	
	ii) ARR	
<b>Q7</b> ) a)	Explain discrepancy Report and draw the format.	[5]
b)	Write any 5 personality fruits of GRE.	[5]
<b>Q8</b> ) a)	Explain any 2 types of Complaints.	[5]
b)	Handle the situation of Death in the hotel.	[5]

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Total	No	. of Questions : 5]	SEAT No. :
P52	280		[Total No. of Pages : 1
1 02	100	[5827]-305	[Total 100 of Lages . 1
		First Year B.Sc. (Hospitality Stu	idies)
		HS 308: COMMUNICATION S	, , , , , , , , , , , , , , , , , , ,
		(2019 Pattern) (Semester -II	
Time	: 2	Hours]	[Max. Marks : 35
		ons to the candidates:	
	1)	Q.1 is compulsory	
4	2)	Slove any 3 questions from Q.2 to Q.5.	
<i>Q1</i> )	De	efine the following terms. (Slove any 5 out of 7)	[5]
	a)	Interpersonal communication.	
	b)	Horizontal communication.	
	c)	Medium.	
	d)	Extempore.	
	e)	Communication.	
	f)	Notice.	
	g)	Hearing.	
<i>Q</i> 2)	a)	Differentiate between interpersonal and mass of	communication. [5]
-	b)	What are the attributes required for a culinary	
<i>Q3</i> )	Wı	rite short notes on (any two)	[10]
	a)	Types of listening.	
	b)	Do's and Dont's of group discussion.	
	c)	Telephone etiquette.	
	d)	Note making.	
<b>Q4</b> )	a)	Hotel Radisson Blu Pune is looking for F&B	manager for their multi-
		cuisine restaurant. They had put up an adver	tisement in the 'times of

- India" newspaper. Apply for the post assuming suitable data. [5]
  - Define barriers to effective communication. Discuss emotional barrier b) and organizational barriers. [5]
- Define body language. Explain gestures and physical appearance as a **Q5**) a) part of body language. [5]
  - Differentiate between oral and written communication. [5] b)

Total No. of Questions : 8]	SEAT No.:
D = 4 0 4	

P5281 [Total No. of Pages : 2

# [5827]-501

# T.Y. B.Sc. (Hospitality Studies)

# HS - 501 : ADVANCED FOOD PRODUCTION - I

		(2019 Pattern)	(Semester - V)	
Time	2:3E	Hours]		[Max. Marks : 70
Instr	ructio	ons to the candidates:		
		1) Question No.1 is compulso	pry.	
		2) All questions carry equal i	narks.	
		3) Draw neat diagram where	•	
		4) Attempt any 6 questions fr	om question No. 2 to 8.	
01)	Exp	lain the following terms (Any te	en):	[10]
~ /	i)	Tortilla	ii) Paella	
	iii)	Icing	iv) Minestrone	
	v)	Galantine	vi) Galangal	
	vii)	Risotto	viii) HACCP	
	ix)	Thaw	x) Sushi	
	xi)	Arborio	xii) Wok	
<i>Q</i> 2)	a)	Explain the ingredients used in	Icing.	[4]
	b)	Explain the 4 Garbage disposa	al method.	[4]
	c)	Differentiate between Nouvelle	e. [2]	
<i>Q3</i> )	a)	Explain the factors affecting k	itchen design.	[4]
	b)	Explain the classification of flo	our pastries with exampl	e. <b>[4]</b>
	c)	Describe the selection criteria	of chicken?	[2]
<i>Q4</i> )	a)	Explain 2 cuts of Beef and Po	rk.	[4]
	b)	Explain the salient features of I	Nouvelle cuisine.	[4]
	c)	Describe the 4 ingredients used	d in Italian cuisine.	[2]

$Q_{5}$	a)	Write the short notes on Italian cuisine.	[4]
	b)	Explain the method of preparation short crust pastry.	[4]
	c)	Draw kitchen layout for coffee shop.	[2]
<b>Q6</b> )	a)	Explain the factors affecting tenderness of meat.	[4]
	b)	Describe the different types of chocolate used.	[4]
	c)	Enlist the 4 popular dishes of French cuisine.	[2]
<b>Q</b> 7)	a)	Explain the composition and basic quality factors of meat.	[4]
	b)	Explain any 4 manufacturing and processing method of chocolate.	[4]
	c)	Enlist different types of kitchen.	[2]
<b>Q</b> 8)	Ans	wer the following.	
	a)	Name class 1 preservative with use.	[2]
	b)	Name synthetic colour agent with use.	[2]
	c)	Name natural sweetening agent with use.	[2]
	d)	Enlist 4 Ingredients used in Spanish cuisine.	[2]
	e)	Explain the care to be take in chocolate work	[2]

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Total	l No.	of Questions : 10]	SEAT No.:	
D. 600				No of Pages 12
P52	282	[5025] 5	_	No. of Pages: 2
		[5827]-5		
TTC	_	B.Sc. (Hospitalit	•	
нэ	- 30	02 : ADVANCED FOOD & (2019 Pattern) (Se		LRVICE - I
Time	e:31	Hours]	[M	lax. Marks: 70
		ons to the candidates:	2	
	1)	Question No.1 is compulsory.		
	<i>2</i> )	Solve any 6 questions from question I	No.2 to Q.10.	
<b>Q</b> 1)	Ex	plain the following (Any 10):		[10]
	a)	Formal Banquet		
	b)	Vegan Food	Co	
	c)	LIPO		
	d)	Table wine		
	e)	Blush wine		
	f)	FILO		
	g)	BFP		
	h)	Budget		
	i)	RSOT		
	j)	Organic Food		
	k)	Labor Cost		
	1)	Overhead Cost		
<b>Q2</b> )	a)	Define Budget. Write down object	tive of budget.	[5]
~ ′	b)	Raise a function prospectus for 20 Suitable data.	•	
Q3)	a)	Write a detailed note on carving hy Gueridon Service.	gine practices to be for	ollowed during [5]

b) Explain the limitation of F & B control.

[5]

Q4)	a)	Diffrenciate between centralized and De centralized Room Service.	[5]
	b)	Explain Breakfast service in Room.	[5]
Q5)	a)	Define in Room Dining. Draw & Explain any two formats used IRD.	in [ <b>5</b> ]
	b)	Plan a Five course continental Menu with wines for formal Banquets.	[5]
<b>Q6</b> )	a)	What is Molecular Gastronomy food used and explain in brief we example.	ith [ <b>5</b> ]
	b)	What are the concept of Break even point with the help of a neat cha	art. [ <b>5</b> ]
<i>Q7</i> )	a)	Write a note on vegan food.	[5]
	b)	What are the various obstacles of food cost control.	[5]
<b>Q</b> 8)	a)	Do Genetically Modified food have impact on environment.	[5]
	b)	List and write Five Disadvantages of Genetically Modified Food.	[5]
<b>Q9</b> )	Ex	plain the emerging trends in F & B Industry. [1	[0]
Q10)		rite a cover accompaniment and service method of the following disk m Gueridon Trolly. [4 $\times$ 2½ = 1	
	a)	Crepe' Suzzet	
	b)	Roast chicken	
	c)	Rum Omlette	
	d)	Banana Flambe'	

Total No. of Questions: 8]		SEAT No.:
P5283	[5827] - 503	[Total No. of Pages :3
	B.Sc. (Hospitality Studie	$(\mathbf{S})$
HS - :	503 : ADVANCED ACCOMMODATION	
	(2019 Pattern) (Semester	<b>- V</b> )
Time: 3		[Max. Marks : 70
Instruction 1)	ons to the candidates:  Question No. 1 from both sections is compulsory.	
2)	Draw neat diagrams formats whenever necessary.	
	SECTION - I	
<i>Q1</i> ) Exp	plain the following terms. (any 10)	[10×1]
a)	Emphasis	
b)	Formal Balance	
c)	Radial Balance	
d)	Rock Garden	
e)	Water Garden	
f)	Capital Budget	
g)	Softy Stock	
h)	Lead time	
i)	Operating budget	
j)	Usage rate	
k)	Harmony	
1)	Rhythm	
02) W	rite short notes on (any 2)	[2×5]

Q2) Write short notes on (any 2).

2×5

- a) Discuss the factors to be kept in mind while refurnisning.
- b) Explain the benefits of Budgetary control.
- c) Explain the elements of design.

<i>Q3</i> )	Writ	Write down the following (any 2).		
	a)	Explain the concept of ROL.		
	b) Discuss the procedure of redecoration.			
	c)	Explain the basic care and maintenance of plants.		
<i>Q4</i> )	Drav	w the formats (Any 1).	[5]	
	a)	Snag list.		
	b)	Bin card.		
		SECTION - II		
<i>Q1</i> )	Expl	ain the following terms (any 10)	[1×10]	
	a)	City account		
	b)	Point of sale		
	c)	Market tolerance		
	d)	Rate cutting		
	e)	CVGR		
	f)	Direct sales		
	g)	Floor limit		
	h)	ARG		
	i)	ADR		
	j)	UP selling		
	k)	Suggestive selling		

1)

OTA

Q2) Write short notes on (any 2).

 $[2\times5]$ 

- a) Discuss the benifits of room forecasting.
- b) Explain the rule of thumb approach.
- c) Discuss the role of front office personnel in maximizing occupancy.
- Q3) Write down the following (any 2).

 $[2\times5]$ 

- a) Explain the functions of night auditor.
- b) Discuss various basis for room changing.
- c) Describe the various salestools used in front office.
- **Q4**) Draw the format (Any 1)

[5]

- a) Three days room forecast.
- b) Night auditors reports.



Total No. of Questions : 5] SEAT No. :					
P5284		[5827] - 505	[Total	No. of Pages	: 2
		T.Y.B.Sc. (Hospitality Studies)			
		<b>HS-508: COMMUNICATION SKILI</b>	LS-II		
		(2019 Pattern) (Semester - V)			
		Hours]		Max. Marks:	35
Instr		ns to the candidates: Question.1 is compulsory.			
	-	Attempt any three from Q.2 to Q.5.			
Q1)	Exp	plain the following terms. (any 5)		ı	[5]
	a)	Personality.			
	b)	External motivation.			
	c)	Negative attitude.			
	d)	Downward Communication.			
	e)	Stress.			
	f)	Team.			
	g)	Communication.			
Q2)	Wri	te short notes on (any two)		[1	0]
	a)	Elements of personality.			
	b)	Importance of time management.			
	c)	Advantages of high self esteem.			
Q3)	Exp	plain in brief (any two).		[1	0]
	a)	Define Attitude. Explain the factors that determine	attitud	2.	
	b)	Explain how will you optimize your time effective	ly at wo	rkplace?	
	c)	What are the do's and dont's of a team work?			

*P.T.O.* 

Q4) Differentiate between the following (any two). [10]				
	a)	External motivation v/s Internal motivation.		
	b)	Positive attitude v/s Negative Attitude.		
	c)	c) Inspiration v/s Motivation.		
Q5)	a)	Your friend is appearing for an interview How will you guide him for hi interview as per recruiters expectations? [5]		
		OR		
	a)	Describe Johari window with one example.	[5]	
Q5)	b) What are the benefits of case study method?		[5]	
		OR		
	b)	What are the general guidelines to follow while making a presentation of the second se	? [ <b>5]</b>	

Total No. of Questions : 5]			SEAT No. :	
		[5827] - 500 B.Sc. (HS)		
			BASIC ACCOUN	
		Hours] ons to the candidate Question.1 is com Attempt any three Use of simple calc		[Max. Marks: 35
Q1)	Ex	plain the followir	ng terms (any 5)	[5]
	a)	Transaction		
	b)	Drawings		
	c)	Solvent persor	1	
	d)	Folio		
	e)	Creditor		
	f)	Discount		
	g)	Goods		
Q2)	a)	Journalise the f	following transactions.	[5]
		2022 February	1 Akash started busin	ness with cash ₹ 2,00,000.
		"	3 Purchased goods fo	or cash ₹ 12,000.
		"	5 Paid stationery ₹ 5,0	000
		"	10 Sold goods for cas	sh ₹ 15 000

28 paid salaries ₹ 7,500

- b) Write a complete sentence and then state whether the sentence is True or False. [3]
  - i) Cash account always has a debit balance.
  - ii) Goodwill is a tangible asset.
  - iii) Journal is called principal book of accounts.
- c) Write down the advantages of special functions Book. [2]
- **Q3)** Answer the following questions (any two).

[10]

- a) Write the Rules of debit & credit.
- b) State the importance of Hotel Accounting.
- c) What are the advantages of double entrybook keeping system?
- **Q4)** a) Prepare a Trial Balance from the following balances of Omega Co. as on 31st March 2022. [5]

Particulars	₹	Particulars	₹
Cash	65,000	Drawings	5,000
Capital	80,000	Bank overdraft	4,200
Furniture	15,000	Salaries	7,800
Printing & Stationery	400	Purchases	40,000
Sales	60,000	Goodwill	11,000

b) Given: Opening Stock - ₹ 16,550, Purchases - ₹ 33,400, Cash purchases - ₹ 1600, Return outwards- ₹ 2,500, Sales - ₹ 75,000, Return Inwards - ₹ 3000, Kitchen Expenses - ₹ 3,500, Carriage - ₹ 4,450, Closing stock - ₹ 30,000.

[5]

Prepare Trading Account to find out the amount of Gross Profit/Gross Loss.

- Q5) Mr. and Mrs. Rajendra Patil arrived in Hotel. Durga on 5<sup>th</sup> August at 12.00 Noon and occupied Room No. 305 on E.P. @ ₹ 6,000. They checked out on 8<sup>th</sup> July at 7.00 p.m. Their charges and credit items during their stay in a hotel are given below.
  [10]
  - Aug. 5 Change items Lunch, A.N.C.; Telephone ₹ 30; Taxi charge ₹ 150; Dinner; Deposited ₹ 12,000 in cash as an advance.
  - Aug. 6 Charge items E.M.T.; Breakfast with one guest; LocalTour ₹ 2,000; Snacks ₹ 170; Coffee; Dinner.
  - Aug. 7 Charge items E.M.C.; Breakfast; Laundry ₹ 220; Newspaper ₹ 40; Lunch; Gift articles ₹ 700; A.N.T.; Telephone ₹ 50; Dinner for one only. Deposited ₹ 5,000.
  - Aug. 8 Charge items E.M.T.; Breakfast, Newspaper ₹ 20; Soft Drinks ₹ 100; Lunch; Train Tickets ₹ 1500.

Tariff - Tea ₹ 40 per cup.

Coffee ₹ 50 per cup.

Breakfast ₹ 150 per person.

Lunch ₹ 220 per person.

Dinner ₹ 300 per person.

Apply 12% G.S.T. on Apartment and Food. Check out time 12.00 Noon. Mr. Patil settled his account in cash. Prepare Guest weekly Bill in columnar form.



Total No	o. of Questions : 5]	OF A FE N
P5280		SEAT No.:
F 5200	[5827]-601	[Total No. of Pages : 2
	Third Year B.Sc. (Hospitali	ty Studies)
	HS-602: ADVANCED FOOD PR	RODUCTION-II
	(2019 Pattern) (Semest	er -VI)
Time: 3	Hours]	[Max. Marks : 70
Instructi	ions to the candidates:	
1)	Question No. 1 is compulsory.	
2)	All other questions carry equal marks.	
3)	Draw neat diagram wherever necessary.	
<b>Q1</b> ) Ex	aplain the following terms (any ten)	[20]
a)	Dashi	
b)	Brie	
c)	Parfait	
d)	Par stock	
e)	Duxcelle	
f)	Black pudding	
g)	Pate on croute	
h)	Deglaze	
i)	SPS	
j)	Aspic	

# **Q2**) Solve (any two)

k)

1)

Mandoline

Frittata

[10]

- a) Write a short note on "Saudi Arabia Cuisine".
- b) Explain in details Ham and Bacon.
- c) Explain the process of terrine making.

## Q3) Solve (any two)

[10]

- a) Explain any Five dishes of "thai cuisine".
- b) Explain any Five ingredients used in charcutiere in details.
- c) Write classification of Dessent with one example.

### **Q4**) Solve (any two)

[10]

- a) Write any Five Equipments used in "Chinnese cuisine".
- b) Write classification of sausages and explain with two examples each.
- c) Draw a neat format of Function prospectus..

### **Q5**) Solve (any two)

[10]

- a) Explain organoleptic and sensory evaluation.
- b) Explain any two kitchen admistration records in details.
- c) Write a short note on menu Engineering.

### **Q6**) Solve (any two)

[10]

- a) Explain in details any Five Indian regional Dessent.
- b) What is mousse and mousselline?
- c) Define purchasing and explain any two types in details.



Total	l No.	of Questions : 8]	SEAT No. :
P52	287		[Total No. of Pages : 2
		[5827]-602	ndica)
	HS	T.Y. B.Sc. (Hospitality St -603 : ADVANCED FOOD & BEVE	•
		(2019 Pattern) (Semeste	
		Hours]	[Max. Marks : 70
	uctio 1)	ns to the candidates: Question No. 1 is compulsory.	
	_	Attempt any 6 questions from questions No. 2 to	8.
<b>Q</b> 1)	Exp	plain the following terms (Any 10).	[10]
	a)	SOP	
	b)	FLBR II	
	c)	QSR	
	d)	ASP	•
	e)	FLII	
	f)	PVB	
	g)	ECR	
	h)	Sports Bar	
	i)	Voyage	
	j)	Gangway	
	k)	Index of Productivity	
	1)	Soda gun	
<b>Q</b> 2)		n a duty roaster for a fine dining restaurant wo operating only for dinner service. Assume so	<b>C 2 3</b>
<b>Q</b> 3)	Exp	plain all parts of American Bar in detail with	appropriate diagram. [10]
<b>Q4</b> )	a)	Describe financial and marketing policies	of quick service restaurant.[5]
	b)	Explain organising and staffing in Industri	al Catering. [5]

<b>Q</b> 5)	a)	Write a short note on Airline Catering meal types.	[5]
	b)	Explain Cruise catering Service procedures.	[5]
<b>Q6</b> )	a)	Explain Task analysis in short.	[5]
	b)	Describe control & performance measures used in Hotels F & management.	z B [ <b>5</b> ]
Q7)	Drav	w following bar records in detail.	
	a)	Inter Bar transfer.	[5]
	b)	Bin card.	[5]

Q8) Explain various sources of finance available in opening or planning of any restaurant. [10]



Total No. of Questions: 7]	SEAT No. :	
P5288	 [Total N	o of Pages ·2

# [5827]-603

# T.Y.B.Sc. in (Hospitality Studies)

Γ.	19-	(2019 Pattern) (Semester-VI)	NS - 11
Instru		Hours] [Max. ons to the candidates: Q.1 is compulsory. Q.2 to Q.7 attempt (any 5).	Marks : 70
Q1)	Ex	plain the following terms.	[10]
	a)	Wainscot	
	b)	Pelmet	
	c)	Cornice	
	d)	Jint	
	e)	Primary colour	
	f)	MIS	
	g)	ARR	
	h)	Yield	
	i)	Differential Pricing	
	j)	Wash out factor	
<i>Q</i> 2)	a)	Give a brief on Psychological effects of colour and differentiat Hue & Intensity.	e between [6]
	b)	What are soft furnishings? Explain any three in details.	[6]
Q3)	a)	Draw and explain any two types of Curtains.	[6]
	b)	Give any three advantages and disadvantages of Carpets?	[6]
<b>Q4</b> )	a)	Explain the selection criteria for floors.	[6]
	b)	Define - Lighting. What is soffit lighting?	[6]

<b>Q5</b> ) a)		plain the features of management Information system in rision.	Rooms [6]
b)	Wh	at is forecasting? Give the benefits of forecasting.	[6]
<b>Q6</b> ) a)	Dra	aw a layout of single guest room to the scale.	[6]
b)	Cla	ssify floor finishes and give two examples of each.	[6]
<b>Q7</b> ) a)	Exp	plain any six types of wall covering.	[6]
b)	Stat	te the formula of:	[6]
	i)	ADR	
	ii)	Understay	
	iii)	Local occupancy %	
	iv)	Room occupancy %	
	v)	No-show %	
	vi)	Walk - in %	

<b>Total No. of Questions: 8</b> ]	SEAT No.:	
P5289	[Total	No. of Pages :

# [5827]-604

# T.Y. B.Sc. (Hospitality Studies)

# HS-608: Entrepreneurship Development (2019 Pattern) (Semester-VI)

		(2019 Pattern) (Semester-VI)	
Time	2:31	Hours] [Max. Marks	: 70
Instr	uctio	ons to the candidates:	
	<i>1)</i>	Question 1 is compulsory.	
	2)	Attempt any six questions from Q.2 to Q.8.	
	3)	All questions carry equal marks.	
Q1)	Ex	plain the following terms: (Any 10)	[10]
	a)	Intrapreneur.	
	b)	GST.	
	c)	IDBI.	
	d)	Manager.	
	e)	Job Description.	
	f)	Market survey.	
	g)	Pure Entrepreneur.	
	h)	E-Commerce.	
	i)	Mergers.	
	j)	Rashtriya Mahila Kosh.	
	k)	FDA.	
	1)	Trademark.	
<b>Q</b> 2)	a)	Explain the reasons for growth of entrepreneurship.	[5]
	b)	Describe the organisational plan with respect to type of ownership.	[5]
Q3)	a)	Describe the concept of feasibility study.	[5]
	b)	Explain the importance of financial plan.	[5]

<b>Q</b> 4)	a)	Explain the internal sources of Finance.	[5]
	b)	Explain the importance of Women Entrepreneurs.	[5]
Q5)	a)	What is SWOT analysis? Explain its importance in business.	[5]
	b)	Describe the concept of Corporate Social responsibility Entrepreneurship.	in [ <b>5</b> ]
Q6)	a)	List down any 5 laws important for Entrepreneur.	[5]
	b)	What is Business plan? Explain two contents of Business plan.	[5]
Q7)	a)	Explain the growth strategies in respect to;	[5]
		i) Joint Ventures	
		ii) Franchising	
	b)	Describe the concept of AGMARK.	[5]
Q8)	a)	Describe the importance of NABARD.	[5]
	b)	Explain any 5 problems faced by women entrepreneur.	[5]
		<b>*********</b>	



Total No. of Questions: 7]	SEAT No.:
P5290	[Total No. of Pages : 1

# [5827]-605

# BSc. (Hospitality Studies) HS - 609: PRINCIPLES OF MANAGEMENT (2019 Pattern) (Semester - VI)

Time: 3 Hours] [Max. Marks : 70] Instructions to the candidates: Question no.1 is compulsory. 2) Answer any five questions from the remaining. Q1) Write short notes on (any 5): [20] Types of decisions b) Delegation of work c) Benefits of motivated workforce d) Skills required for a Hotel Manager e) Internal factors affecting Management Two types of communication g) span of control h) Importance of control process Explain the Scientific Management Theory of F.W. Taylor. O(2)[10] *O3*) Describe the various steps in Planning Process. [10] (Q4)Define Organizing. Explain the various principles of organizing. [10] Define Leadership. Explain any 4 styles of leadership. [10] *O*5) Q6) Describe the motivation theory of McGregor. Theory 'X' and 'Theory Y'. [10] Q7) Define coordination. Explain the need for coordination in different departments of a hotel with an example. [10]



Tota	ıl No.	of Questions : 8] SEAT No. :	
P52	291	[5827] - 606 T.Y. B.Sc. (Hospitality Studies) HS - 610 : TOURISM OPERATIONS (2019 Pattern) (Semester - VI)	ges :2
	ructio 1)	Hours] [Max. Mark ons to the candidates: Question No. 1 is compulsory. Attempt any 5 from remaining.	s : 70
<b>Q</b> 1)	Exp	plain the following terms. (any 10)	[20]
	a)	Outbound tourism	
	b)	Sports tourism	
	c)	VFR	
	d)	Excursion	
	e)	ASI	
	f)	Passport	
	g)	Accommodation	
	h)	Medical tourism	
	i)	IRCTC	
	j)	Visitor	
	k)	Transit hotel	
	1)	Tourist	
<b>Q</b> 2)	Ans	swer the following (Any 2).	[10]
	a)	Explain 'Amenities and 'Attraction' of tourism.	
	b)	Define an Escort. Write down functions of an escort.	
	c)	Explain 'Multiplier effect' under an economic impacts of tourism.	
<b>Q</b> 3)	Ans	swer the following (Any 2).	[10]
	a)	Explain the secondary constituents of tourism.	

Discuss the role of transport in the tourism.

Explain the types of tour packages of package tours.

b)

c)

P.T.O.

<b>Q4</b> )	a)	What is VISA? Explain any 4 types of VISA. [5]
	b)	Explain special interest tourism. [3]
	c)	Give any two names of international airlines with its country of origin.[2]
<i>Q5</i> )	Wirte	e a short notes on (Any 2) [10]
	a)	Cultural impacts of tourism.
	b)	UNWTO
	c)	Resources for planning itineraries.
<b>Q6</b> )	a)	What is 'Citizenship'? Write any 4 conditions by which it can be awarded?  [5]
	b)	Explain any 3 types of travel agencies in brief. [3]
	c)	Write down the theme and a host nation for a 'World Tourism Day - 2021'. [2]
<b>Q</b> 7)	a)	Explain the impact of 'COVID - 19'. Pandemic on tourism in India. [5]
	b)	Explain the career opportunities for tourism professional. [5]
		OR
	Exp	lain the following.
	a)	Capsule hotel
	b)	Boutique hotel
	c)	Floatels
	d)	Motels
	e)	Heritage hotel
<b>Q</b> 8)		an itinerary of 3 nights and 4 days for a group of 30 serior citizens elling from Pune to Goa. [10]

Total	No.	of Questions : 5] SEAT N	No.:
P5292		[7]	Fotal No. of Pages : 2
		[5827]-607	
		<b>B.Sc.</b> ( <b>H.S.</b> )	
		HS - 611 : HOTEL RELATED LAY	W
		(2019 Pattern) (Semester - VI)	
Time	. 2 1	Journal	[Max. Marks: 70
Time: 3 Hours] Instructions to the candidates:		-	[Max. Marks . 70
	1)	Attempt all the questions.	
	<i>2</i> )	Figures to the right indicate full marks.	
Q1)	De	fine the following Terms (Any five):	[10]
	a)	Contract	
	b)	Minor	
	c)	Unpaid Seller	
	d)	Consideration	
	e)	Goods	
	f)	Strike	
	g)	Lock down	
	h)	Complaint	
Q2)	Wr	rite short notes (Any Two):	[10]

Capacity of the parties. a)

- Rights of buyer under sale of Goods Act. b)
- Incoming and outgoing partners. c)
- Types of partner. d)

<i>O</i> 3)	Answer the	auestions	(Anv	Three)	:
20)	I IIID WOI CITO	questions	(1 111)	111100)	•

[15]

- a) Guidelines of vishakha case & ors.
- b) Explain the procedure to be followed by Food Inspector.
- c) Provisions regarding the deduction of wages.
- d) Write in detail registration procedure under Bombay shops and Establishment Act.
- e) What is G.S.T. and when it was implemented in India?

#### **Q4**) Answer Any Two:

[20]

- a) Explain the benefits of G.S.T. in detail.
- b) Explain the provisions regarding working hours for Adult under the factories Act, 1948.
- c) Rules regarding Environment protection Act.
- d) State in brief procedure for redressal of grievances before National Commission.
- e) Provisions related to import and Export of Food.

## **Q5**) Answer the following (Any three):

[15]

- a) List the name of Ten licenses required to start Five Star Hotel.
- b) Distinguish between Memorandum of association and Articles of Association.
- c) Define free consent and explain the essential elements of free consent.
- d) Explain the important provisions of minimum wages Act.
- e) Explain the duties of partners.



Total	No.	of Questions : 5]		SEAT No.:	
P5293				[Total No. of	Pages : 2
102		[5827]	]-608		
		<b>T.Y. B.S</b>	c. (H.S	<b>S.</b> )	
		HS - 612 : FO	OD SC	CIENCE	
		(2019 Pattern) (	Semes	ter - VI)	
Time	:2 E	Iours]		[Max. Mo	urks : 35
Instr	uctio	ons to the candidates:			
	1)	Question 1 is compulsory.			
	<i>2</i> )	Solve any 3 from Q.2 to Q.5.			
Q1)	Ma	tch the following:			[5]
		A	G	В	
	i)	AGMARK	a)	Solid to liquid	
	ii)	Mayonnaise	b)	Voluntary food standar	:d
	iii)	Boiling under pressure	c)	Browning reaction	
	iv)	Melting point	d)	Steaming of Idli	
	v)	Caramalization	e)	Emulsion	
<b>Q</b> 2)	Wr	ite short notes on : (any 2)			[10]
	a)	Pasteurization			
	b)	HACCP			
	c)	P <sup>H</sup> and its relevance in the food	d industr	ry.	
	d)	General guidlines to prevent w	ater and	l food borne diseases.	
Q3)	a)	Explain the concept of Danger necessary in food establishmen		Why is protective display	of food [2 + 3]
	b)	Define undesirable browning a control undesirable browning	of food.	ain any 3 preventive mea	is $[2 + 3]$
		Ol	R		
	b)	Explain any 2 compulsory foo	d standa	rds followed in India.	[5]

*P.T.O.* 

<b>Q4</b> )	a)	Explain the importance of pest control in the food establishm suggest 2 control measures each for Rats and Cockroaches.	ent and [2 + 3]
	b)	Differentiate between food poisoning and Food infection, Give each of Yeast and Bacteria in food industry.	ve 1 use [3 + 2]
		OR	
	b)	Explain cross contamination and list 3 ways to preven contamination in food.	t cross [2 + 3]
Q5)	a)	Define Food Adulteration and list the adulterant and the test to the adulterant in following foods.  Coffee and Semolina.	o detect [1 + 4]
		OR	
	a)	Define Food spoilage. Give 2 spoilage indicators in the following items.	ng food [1 + 4]
		Milk, Fish, Canned foods, Cereals.	
	b)	Give general guidelines for food storage in catering establishme	ent. [5]