

Unique Paper code : 72032801
Name of the Paper : English Communication (AECC)

Semester : II
Duration : 2 Hours

Maximum Marks : 75

Instructions for Candidate

Attempt four out of the six questions. All questions bear equal marks.

Q1. Define intrapersonal and interpersonal communication with appropriate examples.
18.75 Marks

Q2. Explain chronemics and haptics and give appropriate examples. **18.75 Marks**

Q3. Explain advantages and disadvantages of grapevine communication. **18.75 Marks**

Q4. Anuradha wants to purchase a fully automatic washing machine. Write a dialogue between Anuradha and the salesperson employed in the showroom she visits.
18.75 Marks

Q5. Write a letter to your sister who lives in a hostel to make her aware regarding the precautions she must take to avoid Coronavirus infection.
18.75 Marks

Q6. You are Himanshu, Manager, Purchase Department, Malhotra and Sons Private Limited. You ordered 3,000 bottles of hand sanitizer from Priyansh Soaps Limited but you found that 1,200 bottles were leaking. Write a complaint letter and ask for reimbursement.
18.75 Marks