

[Time: 2 Hours]

[Marks: 60]

N.B: 1. Figures to the right indicate marks.

1.

- (a) Explain contribution to OB from disciplines of Psychology, Political Science and Social Psychology 7
- (b) Explain the concept of Organisational Design 8

OR

- (c) Explain the characteristics of Line Organisation. 7
- (d) Explain the evolution of Organisation behaviour. 8

2.

- (a) Explain the Organisational factors affecting individual behaviour. 7
- (b) Explain the concept of Locus of control and self-esteem as an integral part of personality traits 8

OR

- (c) Write a note on perception and organisation behaviour. 7
- (d) Explain the Barriers to Attitudinal Change. 8

3.

- (a) Explain the various types of Groups. 7
- (b) Write a note on Power and Politics in an organisation. 8

OR

- (c) Write a note on Group level conflict and takes place in an organisation. 7
- (d) Explain the various determinants of group behaviour. 8

4. (a) Choose the correct option from the following : 5

(1) _____ organisation of the future.

- (a) Line
- (b) Line and Staff
- (b) Virtual

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- (2) Age is a ----- factor of individual behaviour.
- (a) personal
 - (b) environmental
 - (c) organisational
- (3) ----- is a stage in group development.
- (a) Norming
 - (b) Forming
 - (c) All the above
- (4) Type A personality people are -----.
- (a) aggressive
 - (b) cool headed
 - (c) relaxed
- (5) ----- refers to set of values beliefs and norms man organisation.
- (a) Stress
 - (b) Organisational culture
 - (c) Groups

4. (b) State whether the following statements are True or False :

5

- (1) Absentism may be high when job satisfaction is low.
- (2) Organisational stress are also called job related stress.
- (3) Group cohesiveness is the ability of the group to remain together and be committed to group goals.
- (4) Alliances and groupisison are forms of organisational politics.
- X (5) Illumination experiment was carried out by Henri Fayol.

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4. (c) Match the Columns :

- (1) Custodial Model f
- (2) Mass Interview Programme g
- (3) Payment wages Act 1963 q
- (4) Nervous Breakdown c
- (5) People working together from different region state countries

- (a) Legal Environment
- (b) Workforce diversity
- (c) Stress
- (d) Culture
- (e) Social Environment
- (f) Related to employees insecurities
- (g) Elton Mayo

OR

4. (d) Write Short notes (Any Three)

- (1) Difference between eustress and distress.
- (2) Environmental stressors.
- (3) Maintaining Organizational Culture
- (4) Ethics in Organization
- (5) Strategies to manage workforce diversity effectively.