

Master of Computer Application (MCA - I) Second Semester (Old)
2MCA1 - Paper-I : System Management

P. Pages : 1

Time : Three Hours



GUG/W/18/2122

Max. Marks :80

- Notes :
1. All questions are compulsory and carries equal marks.
 2. Draw neat and labelled diagram wherever necessary.
 3. Avoid vague answer's.

1. a) Explain classical principles of System Management. 8
b) Explain different ethics in System Management. 8

OR

- c) Explain role's and responsibilities of System manager. 8
d) Explain design and development phase of System management. 8
- 2. a) Why "Human Resource Planning" is important. Explain in detail. 8
b) Explain different promotion policy of System management. 8

OR

- c) Explain the role of "Human Resource Motivation" 8
d) Explain why health and safety is important at work place? 8
- 3. a) Explain quality audit with an example. 8
b) Explain the importance of maintenance and its types. 8

OR

- c) Explain what is reliability? Explain System reliability in detail. 8
d) Explain maintenance performance indices. 8
- 4. a) Write importance of privatization and state its reason's. 8
b) Explain global theory of management. 8

OR

- c) Explain different methods of privatization in detail. 8
d) What is liberalisation and globalization? Explain in detail. 8
- 5. Solve all the questions.
a) Explain history of Management. 4
b) Explain the importance of "Collective decision" 4
c) Write down about failure analysis. 4
d) Differentiate between fringe and cold privatization. 4
