B.B.A. (Part-III) (with Credits)-Regular-Semester 2012 Sem VI

BBA363 - Retail Sales Management - II

P. Pages: 1 GUG/W/16/5127 Time: Three Hours Max. Marks: 80 Notes: 1. All questions are compulsory. 2. All questions carry equal marks. 1. a) Explain the advantages and disadvantages of Branding. 8 b) Explain the importance of private Label Brands. 8 OR c) What do you meant by category Management. Explain its Importance & objectives. 16 Explain the importance of Gross Margin Return on Investment. 2. 8 a) Explain the Concept of merchandise allocation. 8 b) OR State the details comparison between marks up and marks down. 16 c) 3. Explain the Importance of management promotion. a) 8 Explain the merits and demerits of customer service. 8 b) OR What do you meant by Managing receipt Explain the advantages and disadvantages of c) 16 Managing Receipt. Explain the objective of store layout. 4. a) 8 Explain the merits and demerits of space planning. b) 8 OR c) Explain in details the concept of Integrated Marketing Communication. 16 **5.** Write short note. Steps in merchandise Buying. 4 Concept of Retail price. b) c) Components of retail operations Importance of store design. d) *****