

Note: All questions are compulsory  
All questions carry equal marks

Q.1 "The wellbeing of the society is largely dependent upon the quality of management in all social organization" 15

Q.2 A Describe the contribution of Henri Fayol towards developing management thought 15

CR

Q.2 B Enumerate the features of team management? 08

Q.2 C Explain the types of groups? 07

Q.3 A Explain the social responsibility of management towards consumers employees and investors 15

OR

Q.3 B Define the term manager with suitable example. What is the difference between the manager and a leader? 08

Q.3 C What is directing? Describe its principles? 07

Q.4 A What are the levels of management? Explain the functions of each level? 15

OR

Q.4 B Co-ordination is the essence of management? 08

Q.4 C What are the steps involved in the decision making process? 07

Q.5 Write short note on: Any 3 15

1. Causes of conflict
2. Team management
3. Importance of TQM
4. Process of crises management
5. 6 M's of management