FY.BAMMC SEM-I (Regular, January-2021) Effective Communication-I Set: 1 * Required

- 1. Email *
- 2. First Name *
- Middle Name * 3. 4. Surname
- 5. Roll No *
- Student ID No 6.
- Mobile Number * 7.

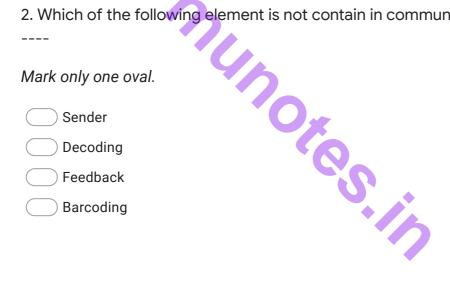
M	CQs	

Note : * Time - 1 Hour

- * Total Questions 50
- * Attempt any 40 questions out of 50.
- 8. 1. The word 'communication' derived from --.

1 point

- Mark only one oval.
 - Latin word
 - French word
 - Germen word
 - Greek word
- 2. Which of the following element is not contain in communication process- 1 point 9. ____



10. 3. Ina group of people exchange their ideas and facts with others. 1 point

- Oral presentation
- PPT presentation
- **Group Discussion**
- **Public Speaking**

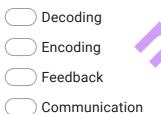
11. 4.is an Element of Non-verbal communication. 1 point

Mark only one oval.

words speech

- sentences
- **Facial Expression**
- 12. 5.is the process of translation of message into understandable 1 point language.

Mark only one oval.



6.is not the type of barriers in process of Business 13. J. communication.

1 point

- **Physical Barrier**
- **Psychological Barrier**
- **Emotional Barrier**
- International Barrier

14. 7.is the process of conversion of subject matter into message. 1 point

Mark only one oval.

Decoding

- Encoding
- Feedback
- Communication
- 15. 8. Quick feedback is possible in which type of communication?

1 point

Mark only one oval.

- **Oral Communication**
- Written Communication
- Mass Communication
- Group communication
- 9. Fear is the type of barriers in process of Business communication. 16. 1 point is in

Mark only one oval.

- **Mechanical Barrier**
- **Technical Barrier**
- **Psychological Barrier**
- **International Barrier**
- 17. 10. Dressing Styles is the type of......barriers in process of Business 1 point communication.

- **Physical Barrier**
- **Psychological Barrier**
- **Emotional Barrier**
- **Cultural Barrier**

18. 11. In ------types of communication, we can use body language, 1 point eye contact, haptic and para language.

Mark only one oval.

- Verbal communication
- Non-verbal communication
- Grapevine
- Written Communication
- 19. 12. _____ refers to the special use of language in a particular 1 point field.

Mark only one oval.

Denotations

Connotations

1 point

21.	14. Gesture is an example of	1 point
	Mark only one oval.	
	Body language	
	Grammar	
	Speeches	
	Written	
22.	15 is an essential aspect of communication.	1 point
	Mark only one oval.	
	Enclosure	
	Letter	
	Telephone	
	 Letter Telephone Feedback 	
	O _x	
23.	16. Sending feedback is a responsibility of which element of	1 point
	communication?	
	Mark only one oval.	
	Receiver	
	Sender	
	Channel	
	Proprietor	

24. 17. Which type of communication follows certain rules, regulations and 1 point principles in the form of oral and written communication?

Mark only one oval.

- Formal communication
- Informal communication
- Grapevine communication
- Non-Verbal communication
- 25. 18. Obstacles or problems in the process of communication also known 1 point as....

Mark only one oval.



- **Barriers**
- Channels
- Inter-personal process
- 19. If a message is having too many jargons then it indicates what type of 26. 1 point barriers to communication?

- **Mechanical Barrier**
- **Psychological Barrier**
- **Physical Barrier**
- Language Barrier

27. 20. Noise is belonging to which type of barriers to communication? 1 point

Mark only one oval.

\frown				
()	Dove	halad	lool	Barriers
	PSVC	;110100	licar	Damers

Physiological Barriers

Mechanical Barriers

- Physical/ Environmental Barriers
- 28. 21. Semantic barriers to communication are associate with.....

1 point

1 point

Mark only one oval.

- Different machines & devices
- Physical disabilities
- Different languages
- Mental health of people
- 22. Mispronunciation of words is an activebarriers to 29. S.I. communication.

Mark only one oval.

Language

- Psychological
- Cultural
- Physical

30. 23. The barriers arise due to the sensory dysfunction of human health 1 point known as theto communication.

Mark only one oval.

- Cultural Barriers
- Organizational Barriers
- Language Barriers
- Physiological Barriers
- 31. 24. Which of the following indicates the correct sequence of the elements 1 point of communication in the communication process?

Mark only one oval.

- Sender, Receiver, Channel, Message, Feedback
- Receiver, Feedback, Sender, Message, Channel
- Sender, Channel, Message, feedback, Receiver
- Sender, Message, Channel, Receiver, Feedback
- 32. 25. Narrow mindedness is a an active..... barriers to communication. 1 point

- Psychological
- Organizational
- Cultural
- Mechanical

33. 26. Halo effect in communication indicates what?

1 point

1 point

1 point

Mark only one oval.

- Fix perception of receiver
- Not accepting other's opinion
- Filtering the received information
- Blindly following sender/receiver
- 34. 27. How much age gap between sender and receiver indicates generation 1 point gap?

Mark only one oval.

- 18-20 years 20-22 years 15-18 years 16-18 years
- 35. 28. How will you overcome cultural barriers to communication?

Mark only one oval.

- By criticizing other's culture
- By ignoring other's cultural background
- By getting knowledge & information of other's culture
- By avoiding communication with them

36. 29. Self talk is a part of.....

- Intrapersonal communication
- Interpersonal communication
- **Group Communication**
- nonverbal communication

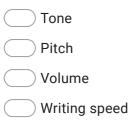
37. 30. A prejudice in a communication is related to......

1 point

Mark only one oval.

- Judge someone
- Fight someone
- Try to find something in common
- Critique someone or something
- 31. Find the odd one out from the following, when we are concerned with 1 point 38. the aspect of paralanguage?

Mark only one oval.

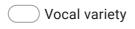


- 12 32. Act of moving one's body parts, usually arms, hands, legs, as a means 39. 1 point 3-*I*h of?

- Gestures
- **Facial expressions**
- Vocal distractions
- Haptics

40. 33. Communicating ideas and emotions non verbally by changing one's 1 point face is a part of....?

Mark only one oval.

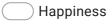


- Gestures
- **Facial expressions**
- Eye contact
- 41. 34. Showing thumbs up is a sign of

Mark only one oval.

- Appreciation iηr Rejection Aggression Confusion
- 42. 35. Using hands to support your head indicates.....

Mark only one oval.



- Nervousness
- Boredom
- Shyness

43. 36. What we call to a person's standing, walking and sitting position? 1 point

Silm

1 point

1 point

- Vocalics
- Posture
- **Kinesics**
- Proxemics

44. 37. Which of the following element is a form of paralanguage?

Mark only one oval.

respiration

facial expressions

voice pauses

gestures

45. 38. What is haptics?

Mark only one oval.

Study of facial expression

Study of eye behavior

Study of touching

Study of body movements

39. A person's dress and appearance indicates what ? 46. Sin

Mark only one oval.

Attitude

Beliefs & values

Status

Above all

47. 40. Voice Modulation is associates with.....

Mark only one oval.

Pitch & tone of one's voice

Silence in a speech

Using Vowels in a speech

Study of consonant

1 point

1 point

1 point

1 point

48. 41. WASP technique is mostly use in which activity of oral communication? 1 point

Mark only one oval.

Anchoring

- Debate
- **Panel Discussion**
- Interview
- 49. 42. In which following oral activity a single speaker can address a large 1 point group of people?

Mark only one oval.



- Group Discussion
- **Public Speaking**
- **Panel Discussion**
- Junos 43. Following Which element is not an important component of drama? 50. 1 point

3-14

Mark only one oval.

Plot

Character

- Spectacle
- Figure of Speech

51. 44.commonly used to spread awareness regarding various social 1 point issues.

Mark only one oval.

- One act plays
- Mono acts
- Mime
- Street plays
- 52. 45. In which oral activity participants are usually experts in various fields 1 point and give all round knowledge regarding the topic in discussion?

Mark only one oval.

- Panel Discussion
- Interview
- Anchoring
- **Group Discussion**
- 46. Which oral activity is used to select a candidate in an organization? 53. 1 point

- Anchoring
- **Group Discussion**
- Panel Discussion
- Skit / Play

54.	47. What is the meaning of critical listening?	1 point
	Mark only one oval.	
	To think seriously	
	To give extreme focus on content	
	To make a critical judgement	
	Only identify key concepts of speaker	
55.	48. Following which element is not a type of reading?	1 point
	Mark only one oval.	
	Rational reading	
	Scanning and skimming reading	
	Intensive reading	
	Critical reading	
56.	49. Which thinking type will help you to understand a particular problem and assist you to resolve it.	1 point

Mark only one oval.

Logical thinking

- Holistic thinking
- Creative thinking
- Rational thinking



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50. The _____ in the usage of words may be a serious barrier to 57. 1 point effective communication.

- Disturbance
- Discrimination
- Disorder
- Distortion

