

FY.BAMMC SEM-I (Regular, January-2021) Effective Communication-I Set: 1

* Required

1. Email *

2. First Name *

3. Middle Name *

4. Surname

5. Roll No *

6. Student ID No

7. Mobile Number *

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MCQs

Note :

* Time - 1 Hour

* Total Questions - 50

* Attempt any 40 questions out of 50.

8. 1. The word 'communication' derived from --.

1 point

Mark only one oval.

- ☐ Latin word
- ☐ French word
- ☐ German word
- ☐ Greek word

9. 2. Which of the following element is not contain in communication process- 1 point

Mark only one oval.

- ☐ Sender
- ☐ Decoding
- ☐ Feedback
- ☐ Barcoding

10. 3. Ina group of people exchange their ideas and facts with others. 1 point

Mark only one oval.

- ☐ Oral presentation
- ☐ PPT presentation
- ☐ Group Discussion
- ☐ Public Speaking

11. 4.is an Element of Non-verbal communication.

1 point

Mark only one oval.

- ☐ words
- ☐ speech
- ☐ sentences
- ☐ Facial Expression

12. 5.is the process of translation of message into understandable language.

1 point

Mark only one oval.

- ☐ Decoding
- ☐ Encoding
- ☐ Feedback
- ☐ Communication

13. 6.is not the type of barriers in process of Business communication.

1 point

Mark only one oval.

- ☐ Physical Barrier
- ☐ Psychological Barrier
- ☐ Emotional Barrier
- ☐ International Barrier

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14. 7.is the process of conversion of subject matter into message.

1 point

Mark only one oval.

- ☐ Decoding
- ☐ Encoding
- ☐ Feedback
- ☐ Communication

15. 8. Quick feedback is possible in which type of communication?

1 point

Mark only one oval.

- ☐ Oral Communication
- ☐ Written Communication
- ☐ Mass Communication
- ☐ Group communication

16. 9. Fear is the type of barriers in process of Business communication.

1 point

Mark only one oval.

- ☐ Mechanical Barrier
- ☐ Technical Barrier
- ☐ Psychological Barrier
- ☐ International Barrier

17. 10. Dressing Styles is the type of.....barriers in process of Business communication.

1 point

Mark only one oval.

- ☐ Physical Barrier
- ☐ Psychological Barrier
- ☐ Emotional Barrier
- ☐ Cultural Barrier

18. 11. In -----types of communication, we can use body language, eye contact, haptic and para language. 1 point

Mark only one oval.

- ☐ Verbal communication
- ☐ Non-verbal communication
- ☐ Grapevine
- ☐ Written Communication

19. 12 . _____ refers to the special use of language in a particular field. 1 point

Mark only one oval.

- ☐ Jargon
- ☐ Expression
- ☐ Colloquialism
- ☐ Suggestion

20. 13. Physical Barriers to communication are _____ 1 point

Mark only one oval.

- ☐ Time and distance
- ☐ Interpretation of words
- ☐ Denotations
- ☐ Connotations

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21. 14. Gesture is an example of.....

1 point

Mark only one oval.

- ☐ Body language
- ☐ Grammar
- ☐ Speeches
- ☐ Written

22. 15. _____ is an essential aspect of communication.

1 point

Mark only one oval.

- ☐ Enclosure
- ☐ Letter
- ☐ Telephone
- ☐ Feedback

23. 16. Sending feedback is a responsibility of which element of communication?

1 point

Mark only one oval.

- ☐ Receiver
- ☐ Sender
- ☐ Channel
- ☐ Proprietor

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24. 17. Which type of communication follows certain rules, regulations and principles in the form of oral and written communication? 1 point

Mark only one oval.

- ☐ Formal communication
- ☐ Informal communication
- ☐ Grapevine communication
- ☐ Non-Verbal communication

25. 18. Obstacles or problems in the process of communication also known as.... 1 point

Mark only one oval.

- ☐ Mediums
- ☐ Barriers
- ☐ Channels
- ☐ Inter-personal process

26. 19. If a message is having too many jargons then it indicates what type of barriers to communication? 1 point

Mark only one oval.

- ☐ Mechanical Barrier
- ☐ Psychological Barrier
- ☐ Physical Barrier
- ☐ Language Barrier

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27. 20. Noise is belonging to which type of barriers to communication?

1 point

Mark only one oval.

- ☐ Psychological Barriers
- ☐ Physiological Barriers
- ☐ Mechanical Barriers
- ☐ Physical/ Environmental Barriers

28. 21. Semantic barriers to communication are associate with.....

1 point

Mark only one oval.

- ☐ Different machines & devices
- ☐ Physical disabilities
- ☐ Different languages
- ☐ Mental health of people

29. 22. Mispronunciation of words is an activebarriers to communication.

1 point

Mark only one oval.

- ☐ Language
- ☐ Psychological
- ☐ Cultural
- ☐ Physical

30. 23. The barriers arise due to the sensory dysfunction of human health known as theto communication. 1 point

Mark only one oval.

- ☐ Cultural Barriers
- ☐ Organizational Barriers
- ☐ Language Barriers
- ☐ Physiological Barriers

31. 24. Which of the following indicates the correct sequence of the elements of communication in the communication process? 1 point

Mark only one oval.

- ☐ Sender, Receiver, Channel, Message, Feedback
- ☐ Receiver, Feedback, Sender, Message, Channel
- ☐ Sender, Channel, Message, feedback, Receiver
- ☐ Sender, Message, Channel, Receiver, Feedback

32. 25. Narrow mindedness is a an active..... barriers to communication. 1 point

Mark only one oval.

- ☐ Psychological
- ☐ Organizational
- ☐ Cultural
- ☐ Mechanical

33. 26. Halo effect in communication indicates what?

1 point

Mark only one oval.

- ☐ Fix perception of receiver
- ☐ Not accepting other's opinion
- ☐ Filtering the received information
- ☐ Blindly following sender/receiver

34. 27. How much age gap between sender and receiver indicates generation gap? 1 point

Mark only one oval.

- ☐ 18-20 years
- ☐ 20-22 years
- ☐ 15-18 years
- ☐ 16-18 years

35. 28. How will you overcome cultural barriers to communication?

1 point

Mark only one oval.

- ☐ By criticizing other's culture
- ☐ By ignoring other's cultural background
- ☐ By getting knowledge & information of other's culture
- ☐ By avoiding communication with them

36. 29. Self talk is a part of.....

1 point

Mark only one oval.

- ☐ Intrapersonal communication
- ☐ Interpersonal communication
- ☐ Group Communication
- ☐ nonverbal communication

37. 30. A prejudice in a communication is related to.....

1 point

Mark only one oval.

- ☐ Judge someone
- ☐ Fight someone
- ☐ Try to find something in common
- ☐ Critique someone or something

38. 31. Find the odd one out from the following, when we are concerned with the aspect of paralanguage?

1 point

Mark only one oval.

- ☐ Tone
- ☐ Pitch
- ☐ Volume
- ☐ Writing speed

39. 32. Act of moving one's body parts, usually arms, hands, legs, as a means of ?

1 point

Mark only one oval.

- ☐ Gestures
- ☐ Facial expressions
- ☐ Vocal distractions
- ☐ Haptics

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40. 33. Communicating ideas and emotions non verbally by changing one's face is a part of.....? 1 point

Mark only one oval.

- ☐ Vocal variety
- ☐ Gestures
- ☐ Facial expressions
- ☐ Eye contact

41. 34. Showing thumbs up is a sign of 1 point

Mark only one oval.

- ☐ Appreciation
- ☐ Rejection
- ☐ Aggression
- ☐ Confusion

42. 35. Using hands to support your head indicates..... 1 point

Mark only one oval.

- ☐ Happiness
- ☐ Nervousness
- ☐ Boredom
- ☐ Shyness

43. 36. What we call to a person's standing, walking and sitting position? 1 point

Mark only one oval.

- ☐ Vocalics
- ☐ Posture
- ☐ Kinesics
- ☐ Proxemics

44. 37. Which of the following element is a form of paralanguage?

1 point

Mark only one oval.

- ☐ respiration
- ☐ facial expressions
- ☐ voice pauses
- ☐ gestures

45. 38. What is haptics?

1 point

Mark only one oval.

- ☐ Study of facial expression
- ☐ Study of eye behavior
- ☐ Study of touching
- ☐ Study of body movements

46. 39. A person's dress and appearance indicates what ?

1 point

Mark only one oval.

- ☐ Attitude
- ☐ Beliefs & values
- ☐ Status
- ☐ Above all

47. 40. Voice Modulation is associates with.....

1 point

Mark only one oval.

- ☐ Pitch & tone of one's voice
- ☐ Silence in a speech
- ☐ Using Vowels in a speech
- ☐ Study of consonant

48. 41. WASP technique is mostly use in which activity of oral communication? 1 point

Mark only one oval.

- ☐ Anchoring
- ☐ Debate
- ☐ Panel Discussion
- ☐ Interview

49. 42. In which following oral activity a single speaker can address a large group of people? 1 point

Mark only one oval.

- ☐ Debate
- ☐ Group Discussion
- ☐ Public Speaking
- ☐ Panel Discussion

50. 43. Following Which element is not an important component of drama? 1 point

Mark only one oval.

- ☐ Plot
- ☐ Character
- ☐ Spectacle
- ☐ Figure of Speech

51. 44.commonly used to spread awareness regarding various social issues. 1 point

Mark only one oval.

- ☐ One act plays
- ☐ Mono acts
- ☐ Mime
- ☐ Street plays

52. 45. In which oral activity participants are usually experts in various fields and give all round knowledge regarding the topic in discussion? 1 point

Mark only one oval.

- ☐ Panel Discussion
- ☐ Interview
- ☐ Anchoring
- ☐ Group Discussion

53. 46. Which oral activity is used to select a candidate in an organization? 1 point

Mark only one oval.

- ☐ Anchoring
- ☐ Group Discussion
- ☐ Panel Discussion
- ☐ Skit / Play

54. 47. What is the meaning of critical listening?

1 point

Mark only one oval.

- ☐ To think seriously
- ☐ To give extreme focus on content
- ☐ To make a critical judgement
- ☐ Only identify key concepts of speaker

55. 48. Following which element is not a type of reading?

1 point

Mark only one oval.

- ☐ Rational reading
- ☐ Scanning and skimming reading
- ☐ Intensive reading
- ☐ Critical reading

56. 49. Which thinking type will help you to understand a particular problem and assist you to resolve it.

1 point

Mark only one oval.

- ☐ Logical thinking
- ☐ Holistic thinking
- ☐ Creative thinking
- ☐ Rational thinking

57. 50. The _____ in the usage of words may be a serious barrier to effective communication.

1 point

Mark only one oval.

- ☐ Disturbance
- ☐ Discrimination
- ☐ Disorder
- ☐ Distortion
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