

Note: All questions are compulsory.

All questions carry equal marks.

Q.1 Answer Any 2(7.5 marks each)

(15)

- a. Explain the Concept of Motivation along with its Features.
- b. Explain the methods of motivating employees.
- c. Explain Theory Z in detail.

Q.2 Answer Any 2(7.5 marks each)

(15)

- a. Differentiate between Eastern v/s Western.
- b. Explain the six components on Work life balance.
- c. Explain motivating workers in context to Indian scenario.

Q.3 Answer Any 2(7.5 marks each)

(15)

- a. Define Leadership. Explain its Features.
- b. Explain the qualities of Strategic leader.
- c. Explain the qualities of Charismatic leaders.

Q.4 Answer Any 2(7.5 marks each)

(15)

- a. Explain the style activities and skills of Mark Zuckerberg.
- b. Explain Online Leadership in detail.
- c. Explain the characteristics of Creative Leaders.

Q.5 Case Study:

(15)

The newly appointed manager of the tool making department of a company has been reviewing records of tool makers as a means of getting better acquainted with his men. He is using every possible means to get thoroughly acquainted because he has been told that the performance of his department has been on the decline and needs to be improved.

One day he paused at the records of Mr. Mohan because Mohan appeared to him as one of the below average men. The record surprised him because in education, psychological tests and previous ratings Mohan was among the top ten percent. So he decided to have a meeting with him in the afternoon.

Mohan invited his supervisor to his house to show some of his hobby work and the discussion ended in few minutes. There Mohan showed some of the finest parts of miniature racing cars kept in his workshop and Mrs. Mohan pointed out that her husband can hardly be dragged out of his workshop to get a good night's sleep.

Questions:

- a. What are the reasons for Mohan's lack of motivation on the job?
- b. What can the manager do to motivate Mohan?

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