

FYCS - Sem 1 - SoftSkill
Sample Question Bank

<u>Sr.No</u>	Question	A	B	C	D	Answer
1	Johari's window model is specifically helpful for understanding the.....relationship .	consumer - employee	customer - employee	employee - employee	company - employee	employee - employee
2	People withattitude are introvert.	I am not okay, you are not okay.	I am okay, you are not okay.	I am not okay, you are okay.	I am okay, you are okay.	I am not okay, you are not okay.
3 represents what is known about the subject by others and the subject is oblivious about this information.	Open area	Blind area	Hidden area	Unknown area	Blind area
4	InStage, people choose a method that best fits for conveying their thought to receiver(s).	thinking	encoding	decoding	none of the above	encoding
5	Select non-verbal cues which is suitable for following example : A person facial expressions may sometimes convey much more than his words do.	Repetition	Substitution	Complementing	Accenting	Substitution
6is defined as the transfer of information through exchange of speech,messages,signs,visual effects,behaviour etc.	Profession	Communication	Representation	None of these	Communication

7is one of the component of non-verbal communication and body language.	sleeping	shouting	Facial expression	None of these	Facial expression
8	EI is made up of.....core skills.	four	six	three	five	four
9	EQ uses	left brain		complete brain		right brain
			right brain		none of the above	
10	Relationship Management is.....type of competency.	Personal	Non-personal	social	None of these	Social
11	In ____ type of interview, interviewer face two or more people constituting the interview panel.	Analytic	Informational	Individual	Committee	Committee
12	_____ type of interview helps in shortlisting the number of candidates in the initial stage of the recruitment process.	Screening	Stress	Behaviour-based	Committee	Screening
13	_____ interview are conducted to find out how the candidate behave in tension situation.	Analytic	Stress	Behaviour-based	Committee	Stress

14	_____ interview are conducted by HR professionals to identify your suitability for the job.	Screening	Informational	Behaviour-based	Individual	Behaviour-based
15	_____ type of interview is taken by marketing companies.	Analytic	Stress	Behaviour-based	Committee	Analytic
16	_____ interview are conducted after HR interviews	Analytic	Stress	Technical	Committee	Technical
17	_____ will make confident about pre-interview stage preparation.	Plan appropriate dress code	Cultivate right attitude	Prepare and review the main topics and areas	All of these	All of these
18	The cohesiveness among the employees of a company increases because of the _____ in the workplace environment.	Positivity	Production	Negativity	Jealous	Positivity
19	If the organisation is immersed in _____ then it helps in safeguarding its assets.	Stealing culture	Nonethical culture	Jealous culture	Ethical culture	Ethical culture
20	If _____ taken in organisation are unbiased and based on ethics, the organisation will survive in tough times	Decision making	Stealing	Data making	Absence of decision making	Decision making

21	A leader is an individual and the capability to encourage the people around to work for common goal is termed as _____	Mastery activities	Leadership activities	Commander activities	Follower activities	Leadership activities
22	In ____ type of team, the level of participation of all members is same but their areas of expertise and specialisation are different.	Cross-funtional	Problem solving	Both	None of these	Cross-funtional
23	Sometimes organisation faces a particular problem to solve for which _____ team is formed.	Cross-funtional	Problem solving	Both	None of these	Problem solving
24	_____ is the process of examining the available options, comparing them and choosing the most viable option in the given circumstances.	Problem solving	Decision Making	Partnership	Data making	Decision Making
25	Decision making does not have following attribute?	Gut feeling	Data	Information	Media	Media

