

Q.1 Attempt any two of the following: (15)

- Explain the objectives of production planning and control.
- Discuss the factors influencing productivity.
- Discuss briefly the inventory control techniques.

Q.2 Attempt any two of the following: (15)

- What is quality management? Explain its features.
- Describe the procedure to obtain ISO Certification.
- Discuss the importance of service quality management.

Q.3 Attempt any two of the following: (15)

- Explain the functions of stock exchange.
- Describe the process of dematerialisation of securities.
- What are the main advantages of credit rating agencies?

Q.4 Attempt any two of the following: (15)

- What are the different types of Lease Financing?
- What is venture capital? Explain the features of venture capital.
- What is micro finance? Explain its role and importance.

Q.5 Objective Questions: (15)

(A) Select the correct option and rewrite the statements: (5)

- _____ refers to monitoring of actual production.
(Scheduling, Routing, Follow-up)
- Under _____ production, a single order is executed.
(Project, Batch, Process)
- Quality circle is a _____ group of workers.
(formal, voluntary, selective)
- SEBI protects the interest of _____.
(depositors, investors, borrowers)
- Under _____ scheme of mutual fund, the investor can invest at any point of time during the year.
(close-ended, open-ended, index)

(B) State whether the following statements are true or false: (5)

- Continuous production system is operated for specific orders.
- The Japanese term Kaizen stands for 'Change for Good'.
- Stock brokers need not register with SEBI.
- Money market is a market for short term funds.
- There are three parties to the leasing contract.

(C) Match the columns: (5)

Group A

- Periodic Inventory Control
- TQM
- Treasury Bills
- CRISIL
- Cross Border Lease

Group B

- Parties from different countries
- First rating agency in India
- Review of inventory at fixed intervals
- W.E. Deming
- Central government securities