

- Note : 1) All questions are compulsory
2) Figures to the right indicate marks
3) All questions carry equal marks

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- Q. 1 Attempt any two (out of three) 15
- Describe the steps in Production, Planning and Control
 - Distinguish between Perpetual Inventory System and Periodic Inventory System
 - Explain the factors influencing Productivity
- Q. 2 Attempt any two (out of three) 15
- What is Quality Management? Explain its features.
 - Describe the importance of Service Quality Management
 - Explain the process of Kaizen
- Q. 3 Attempt any two (out of three) 15
- Explain the functions of Stock Exchange
 - What are the main advantages of Credit Rating Agencies?
 - Explain the structure of Capital Market
- Q. 4 Attempt any two (out of three) 15
- What are the factors responsible for the growth of mutual funds in India?
 - What is Micro Finance? Explain its role and importance.
 - What is lease financing? Explain its advantages.
- Q. 5[A] Fill in the blanks with most appropriate option. 5
- _____ is the ratio of output to input
[Quality, Productivity, Efficiency]
 - In _____ production system, goods are produced on a large scale and stocked till they are demanded in the market.
[Job, Project, Mass]

iii. Quality circle is a _____ group of workers

[Formal, Voluntary, Selective]

iv. _____ acts as a clearing house of securities.

[SEBI, Stock Exchange, Commodity Exchange]

vi. _____ is a financial intermediary that pools savings of investors
collective investments in diversified portfolio of securities

[Bank, Financial Institution, Mutual Fund]

Q. 5[B] State whether the following statements are true or false.

- i. There is no difference between speculators and arbitrageurs.
- ii. SEBI permits inside trading in the secondary market.
- iii. The Japanese term Kaizen stand for 'Change for Good'
- iv. To make TQM effective employees must be trained and motivated
- v. Batch production is a form of continuous production system

Q. 5[C] Match the columns

Group A

- i. Production Planning
- ii. SQL
- iii. Commercial bills
- iv. Rating agencies
- v. Open end lease

Group B

- a. improve the quality of services
- b. drawn by seller
- c. advance decision on Production
- d. conditional sale lease
- e. regulates securities market