

**Attempt any two of the following:**

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- 1) Explain the objectives of production planning and control.
- 2) What is productivity? Explain its importance.
- 3) Explain the inventory control techniques.

**Attempt any two of the following:**

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- 1) What is quality management? Explain its features.
- 2) Discuss the importance of service quality management.
- 3) Describe the procedure to obtain ISO certification.

**Attempt any two of the following:**

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- 1) Discuss the role of money markets.
- 2) Elaborate on the functions of SEBI.
- 3) Explain the functions of credit rating agencies.

**Attempt any two of the following:**

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- 1) What is lease financing? Explain its advantages.
- 2) What is micro finance? Explain its role and importance.
- 3) What are the factors responsible for the growth of mutual funds in India.

**Objective Questions :-**

A) Select the correct option and rewrite the statements.

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- 1) ..... refers to monitoring of actual production.  
(scheduling / routing / follow-up)
- 2) Mass production is an example of ..... production system.  
(general / continuous / intermittent)
- 3) The ISO is located in .....  
(Switzerland / Scotland / England)
- 4) Capital market deal with ..... term funds.  
(short / medium / long)
- 5) Venture capitalists provides funds is entrepreneurs with .....  
(huge risk / bank support / innovative ideas)

B) State whether the following statement are True or False.

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- 1) Routing and Scheduling are synonymous.
- 2) The Japanese term kaizen stands for "Change for good".
- 3) Stock brokers need not register with SEBI.

- 4) Failure testing is one of the technique of quality control.
- 5) Micro Finance is provided to large industries for Micro Products.

**C) Match the columns.**

**Group 'A'**

- 1) Periodic Inventory Control
- 2) DMAIC
- 3) Quality circle
- 4) CRISIL
- 5) Cross border lease

**Group 'B'**

- a) First Rating Agency in India
- b) Parties from different countries
- c) Review of inventory of fixed intervals
- d) Phases of kaizen
- e) Ishikawa Kaoru

— The End —

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