

**Q1) Multiple Choice Questions**

**40 Marks**

1. Human resource management emphasis on \_\_\_\_\_.  
(a) Development of people (b) Punishment of people  
(c) Adoption of people (d) Loving of people
2. The process of familiarizing the new employees to the organisation rules and regulations is Known as \_\_\_\_\_.  
(a) Placement (b) Induction (c) Recruitment (d) Selection
3. Organizations compensate employees' through \_\_\_\_\_.  
(a) Wages, salaries, bonus and pension (b) Training  
(c) Products (d) Outsourcing
4. Training helps to improve \_\_\_\_\_.  
(a) Eyesight (b) New skills (c) Promotion (d) Job design
5. Selection test helps to \_\_\_\_\_.  
(a) Select an employee (b) Terminate an employee  
(c) Reject an employee (d) Motivate an employee
6. OJT stands for \_\_\_\_\_.  
(a) On the job training (b) On the job technique  
(c) On the job technology (d) off the job training
7. Methods of training and development are \_\_\_\_\_.  
(a) Off the job (b) On the job (c) Both (a) and (b) (d) None of these
8. Simulation technique of off the job method includes:  
(a) Playing (b) Exercise (c) Case study (d) Gaming
9. Jobs analysis results in \_\_\_\_\_.  
(a) Job description (b) Job specification  
(c) Job evaluation (d) All of (a), (b) and (c)
10. \_\_\_\_\_ few key jobs are selected and compared in terms of common factors:  
(a) Factor comparison method (b) Ranking method  
(c) Grading method (d) Point rating method
11. A \_\_\_\_\_ is a "collection of tasks and responsibilities regularly assigned to one person".  
(a) Job (b) Position (c) Duty (d) Wages
12. Job Analysis is a process where \_\_\_\_\_ are made about data collected on a job.  
(a) Recruitments (b) Transfers (c) Decisions (d) Promotions
13. Job Analysis is the process of studying and collecting information relating to the \_\_\_\_\_ of a specific job.  
(a) Payment (b) Responsibility (c) Task (d) Job
14. Job Evaluation tries to make a systematic comparison between \_\_\_\_\_.  
(a) Workers (b) Jobs (c) Machines (d) Departments
15. Basis of Job Evaluation is \_\_\_\_\_.  
(a) Job design (b) Job ranking (c) Job analysis (d) Any of the above
16. Job Evaluation is carried on by \_\_\_\_\_.  
(a) Groups (b) Individuals (c) Manager (d) Employee
17. TMQs major emphasis is on \_\_\_\_\_.  
(a) Product quality (b) Company profitability (c) Customer delight (d) Employee training
18. Promotion is basically a reward for \_\_\_\_\_.  
(a) Efficiency (b) Seniority (c) Physical fitness (d) Retention

- 19) The word worker's participation in management means \_\_\_\_\_.  
(a) Sharing the decision making powers  
(b) Sharing the decision making with lower results of the employees  
(c) Sharing day to day working with higher ranks of persons  
(d) Sharing the financial decision making powers with representatives of workers
- 20) Human Resource Planning is the process of \_\_\_\_\_.  
(a) Planning (b) Organizing (c) Forecasting (d) Coordinating

**Q.2) Answers the following questions (Any one)**

7 Marks

1. Define HRM and explain the functions of HRM
2. Discuss the challenges faced by an HR manager
3. Explain the factors affecting HR Planning?

**Q.3) Answers the following questions (Any one)**

7 Marks

1. Elaborate on the different types of interview
2. What are the different sources of external recruitment?
3. Explain the process of Job Evaluation.

**Q.4) Answers the following questions (Any one)**

7 Marks

1. What are the different methods of training and development
2. Explain the internal sources of recruitment
3. Explain the training process in brief.

**Q.5) Answers the following questions (Any one)**

7 Marks

1. Explain the benefits of Participative Management
2. What are the objectives of Trade Union?
3. Which are the parties involve in Industrial Relations?

**Q.6) Write a short note on following (any two)**

7 Marks

1. Types of Transfer
2. Limitations of Job Evaluation
3. Explain on the Job training
4. Limitations of performance appraisal.
5. Objectives of Participation