

Duration 2 ½ hours

Max marks: 75

NOTE :

- i. All questions are compulsory.
- ii. Figures to the right indicate full marks.
- iii. Draw neat and clean diagram whenever necessary.

**Q-1 Objectives Questions.**

**8 Marks**

**A) Multiple choice question (Any 8 )**

- 1)\_\_\_\_\_ Is the series of activities that are necessary to complete a task.  
(A) Cash Flow (B) Fund flow (C) IT flow (D) Work Flow
2. SSL stands for \_\_\_\_\_.  
(A) secure socket layer (B) secure Socket language (C) Safe Share language (D) secure settlement layer.
- 3)\_\_\_\_\_ Refers to the application of computers and communication technology to office functions.  
(A) Office Management (B) Office Automation (C) office electrification (D) office control.
- 4)\_\_\_\_\_ Is an information system application that assists decision- making.  
(A)SSL (B) MIS (C) DSS (d) EIS
- 5) A single Bitcoin can be divided down to \_\_\_\_\_ decimals.  
(A) 5 (B) 2 (C) 4 (D)8
- 6) An EPS stands for \_\_\_\_\_.  
(A)Eastern Payment system  
(B)Electricbill Payment system  
(C) Electronic Payment system  
(D)EastIndia payment System .
- 7) \_\_\_\_\_ Indicates the starting and ending points of a process.  
(A)Data shape (B) Input symbol (C) Terminal Point (D) Delay shape
- 8) The DMEMO process is similar to another approach called \_\_\_\_\_ Process.  
(A) DMAIC (B) DEMO (C) IMAC (D) DAMIC.
- 9) All E- commerce application follows the \_\_\_\_\_ Model.  
(A) Client – server model (B)Client –client model  
(C)server – server model (D) Multi server model
- 10)\_\_\_\_\_ Vouchers is used to record the purchase transaction .  
(A) Purchase voucher (B) Payment voucher (C) sales voucher (D) journal voucher.

**B) State whether the following is statement is true or false. ( Any 7).**

**7 Marks**

1. An oval is used to indicate the start and end point.
2. There are no obvious similarities between DEMO and Action Workflow.
3. People create bitcoins from mining.
4. When a browser request for a page from the web server, it uses JET command.
5. DSS can be differentiated from MIS on the basis of processing the information.

6. Six Sigma is a process improvement methodology designed to improve processes by decreasing variability and defects .
7. E-commerce is any business transaction done via internet .
8. A closed wallet is one where the flow of money is Multi directional.

**Q.2 Define business process explain the factor to be considered while selection of business process management tools .**

**15 Marks**

**OR**

**Q.2 Explain the various theories of BPM.**

**Q3. Define E-Commerce explain various types of e-commerce.**

**15 Marks**

**OR**

**Q3. What is EPS what are various model of EPS explain in details.**

**Q4 Explain MIS. What are its advantages and disadvantages?**

**15 Marks**

**OR**

**Q4. What is computerized accounting system .what is the need and requirement of it. ?**

**Q5 A) Explain the Types of Accounting Software .**

**8Marks**

**B ) What is Bitcoins ?**

**7 Marks**

**OR**

**Q5. Write down the short notes on the following ( Any Three ) :-**

**15 Marks**

1. Total Quality Management
2. COMPUTER ASSISTED AUDIT TECHNIQUES ( CAATS)
3. Tally
4. Types of Audits..
5. DMEMO .