

Q.1 A) Choose from the correct alternative

(05)

1. _____ strategy is also termed as problem solving.
a) Confronting b) compromising c) smoothing
2. Intelligence as a single factor is propounded by psychologist _____
a) Charles spearsman b) Garderns c) Maslow
3. Johari window is developed by _____
a) Victor vroom b) luft and ingram c) clayton
4. _____ is the last stage of permamnent groups
a) Performing b) adjourning c) storming
5. _____ refers to the set of assumptions, beliefs, value and norms that are shared by organisational members
a) Organisational culture b) organisational development c) roles

B) Define the concepts

(10)

1. TQM
2. Empowerment
3. Norms
4. Burnout
5. Emotional intelligence

Q.2 A) What are the fundamentals concepts of OB regarding nature of people

(08)

B) Explain in detail the equity theory of motivation?

(07)

Or

c) Explain in detail the individual differences

(08)

d) Define Team. Discuss its stages

(07)

Q.3A) Explain Gardner's theory of multiple intelligence

(08)

B) Explain stages of group development.

(07)

Or

C) Discuss the different organizational causes of stress

(08)

D) Define Organisational Culture and discuss its characteristics

(07)

Q.4A) Describe how self-disclosure and feedback play an important role in determining the windows in which we operate from? (15)

Or

B) Describe in brief the different stages of a conflict

(08)

C) What are different types of resistance to change

(07)

Q.5 Short notes(any 3)

(15)

1. Models of motivation
2. Intelligent quotient
3. Organisational development
4. Transmission of organisational culture
5. Roles

— The End —