

Q1 A) Match the following

Group A

(5)

Group B

- | | |
|-----------------------------|---|
| 1. Maslow's Need Theory | a. Joseph Luft & Harry Ingham |
| 2. Total quality management | b. Long Vacation |
| 3. Johari Window | c. Victor Vroom |
| 4. Expectancy Theory | d. Improve Quality of a firm's product & services |
| 5. Sabbaticals | e. Abraham Maslow |

B) Say whether True or False

(5)

1. Organisational Behaviour is interdisciplinary in nature
2. ISO 9000 is a system of quality standards
3. Interpersonal conflict refers to conflict within
4. To resolve conflict confronting strategy is viewed as the best one
5. Valence can be positive or Negative

C) Choose the right answer

(5)

1. _____ is the ability to use all or part of the body to solve problem.
a. Visual intelligence b. Kinesthetic intelligence c. Intrapersonal intelligence
2. Victor vroom first proposed _____ model of motivation
a. Equity model b. Two factor theory c. Expectancy
3. _____ is the "degree to which members are attracted to each other & are motivated to stay in a group."
a. Cohesiveness b. Status c. Group Size
4. _____ is the 4th stage in group development.
a. Forming b. Storming c. Performing
5. _____ is the ability to create communicate & understand meaning made of round
a. Spatial Intelligence b. Musical Intelligence c. Logical intelligence

2 A) Define organizational behavior. Explain any 2 models of organizational behavior

(8)

B) What are the goals of organizational behavior?

(7)

OR

C) Define motivation explain need hierarchy theory.

(8)

D) What are the major areas of individual difference?

(7)

3 A) Define groups. Explain types of group

(8)

B) Define team. Explain stages of creating a team.

OR

C) Discuss powerful means of transmitting organizational culture.

D) Describe symptoms of stress.

Q.4 A) Define stress. Explain organizational stressors & extra organizational stressors

OR

B) Explain in brief the importance of good time management.

C) What are different types of resistance?

Q.5 Short notes (Any 3)

1. Need Hierarchy theory
2. Organizational Development
3. Time Management
4. Types of groups
5. Stanford Binet test of Intelligence