

- Note: 1. All Questions are compulsory
2. Figures to right indicate full marks

Q1.A] Match the following

A	B
1) Adjourning	a) use of language
2) Karoshi	b) Temporary groups
3) Two-factor Theory	c) Sudden death
4) Empowerment	d) Fredrick Herzberg's
5) Linguistic intelligence	e) Passing responsibility from Manager to subordinates

B] Say whether true or false. (5 marks)

- Theory 2 was proposed by McGregor.
- Organizational behavior is derived from only one discipline.
- Inter group conflict refers to conflicts among different organizations.
- Gardner's theory represents 7 primary mental abilities.
- Esteem need is at the highest level of pyramid.

C] Choose the correct answer.

- 1) _____ is described as "a scene that seeks to measure, explain and change the behavior of humans and other animals." (5)
- a) sociology b) Psychology c) Economics

- 2) Expectancy model was first proposed by _____
- a) Victor vroom b) Abraham Maslow c) J.M. Stacy

- 3) _____ Effect refers to the tendency for performs to improve or decline in response to the presence of others.
- a) Social loafing b) social facilitation c) cohenseness

- 4) _____ are "acceptable standards of behaviour within a group that are shared by the group's members".
- a) Norms b) Roles c) Status

- 5) Valence can be _____
- a) Negative b) Positive or Negative c) Positive

Q2 A] What are the fundamental concepts of organizational behaviour regarding the nature of people? (8)

B] Define organizational behaviour. What are the goals of Organizational Behaviour? (7)

C] Explain in detail two factor theory.

(8)

D] Explain Thurstone's theory of intelligence.

(7)

Q.3.A] Define a group. What are the different types of groups?

(8)

B] Define Team. What are the four stages of creating a team?

(7)

C] Discuss functions of a leader.

(8)

D] What are SMART goals?

(7)

Q.4.A] what are the different types of resistance to changes?

(8)

B] what are the different steps involved in an OD process?

(8)

OR

C] "Johari window" helps us to understand self and others effectively", Justify.

(15)

Q.5] Short notes(any 5)

- i) Time management.
- ii) Characteristics of Leader
- iii) Maslow's need hierarchy theory
- iv) Model of motivation.
- v) Model of conflict-Resolution strategies.

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