

VCD 12-05-2022 Subject: Organizational Behaviour Class: FYBBI SEM II

Time: 2 hours 30 mins

Marks: 75

Q.1 Complete the following statement by choosing the appropriate answer. (40)

- 1) _____ is a socially defined position or rank given by group members to others.
a) Stature b) Status c) Title d) Comment
- 2) The study of people in relation to their social environment or culture is called _____.
a) Psychology b) Sociology c) Anthropology d) Physiology
- 3) Fredrick Herzberg proposed the _____.
a) Need hierarchy theory b) Theory X & Y c) Two factor theory d) Expectancy theory
- 4) Theory X & Y of motivation is developed by _____.
a) Herzberg b) Maslow c) McGregor d) Victor Vroom
- 5) Interpersonal intelligence is also known as _____.
a) Social Intelligence b) Spatial intelligence c) Kinesthetic intelligence d) linguistic Intelligence
- 6) The use of power is at the heart of _____ model.
a) Custodial b) Autocratic c) collegial d) Supportive
- 7) Teams established for specific project and for a specific time only are known as _____ teams.
a) Self-managed b) Virtual c) Temporary d) Permanent
- 8) The first step in team building is _____.
a) Prewrite b) Create performance condition c) Build team d) ongoing assistance
- 9) _____ self contains aspects of our self, that we know and others do not know.
a) Unknown b) Hidden c) Blind d) Open
- 10) The _____ has a large hidden area.
a) Turtle b) Blabbermouth c) Interviewer d) Bull in the China shop
- 11) _____ is a key process in adapting employees to the organisation's culture.
a) Socialization b) Culturization c) Orientation d) Induction
- 12) _____ conflict refers to conflict between two persons.
a) Intergroup b) Intragroup c) interpersonal d) Intrapersonal
- 13) The avoid strategy always results in a _____ outcome.
a) lose- lose b) Forcing c) win-win d) fight

14) ____ conflict means conflict within oneself.

a) group b) intrapersonal c) interpersonal d) group

15) High cholesterol is a _____ effect of stress.

a) Psychological b) Behavioural c) Physiological d) Emotional

16) _____ refers to organization's values, beliefs and attitudes.

a) Organizational development b) organizational culture c) organizational philosophy d) organizational conflict

17) _____ is the first step in the OD process.

a) diagnosis b) data collection c) evaluation and follow up d) data feedback and confrontation

18) in _____ stage old ideas and practices are cast aside so that the new ones can be learned.

a) freezing b) unfreezing c) refreezing d) changing

19) _____ leaders initiate bold strategic changes to position the organization for the future.

a) autocratic b) paternal c) transformational d) transactional

20) _____ people relax without guilt.

a) Type A b) Type B c) Type C d) Type D

Q.2) Attempt any one question.

(7)

1) Discuss the four models of OB.

2) Explain Maslow's need hierarchy theory.

3) Discuss theory X and theory Y of motivation.

Q.3) Attempt any one question.

(7)

1) Explain the stages of group development.

2) define "Team". What are the skills required to build a good team?

3) Explain different dimensions of personality in Johari window.

Q.4) Attempt any one question.

(7)

1) Define Organizational culture. Explain its characteristics.

2) Describe sources of stress.

3) Discuss the benefits of conflict.

Q.5) Attempt any one question.

(7)

1) Define Organizational development. Explain characteristics of organizational development.

2) What are the different steps involved in an organizational development process.

3) Discuss the nature of change.

Q.6) Write short note (Any two).

(7)

1) Time management

2) TQM

3) Spiritual intelligence

4) Goal setting

5) Guidelines for effective feedback as per Johari window

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