

Note: All Questions are Compulsory.

Q.1 (a): Multiple Choice Questions: (Any 8)

(8)

1. Management uses _____ of Management.
(a) 4Ms (b) 5Ms (c) 6Ms (d) 7Ms
2. Management is _____.
(a) doing the work (b) getting the work done (c) getting updated (d) getting information
3. _____ is regarded as the Father of Modern Science.
(a) Henry Fayol (b) F.W.Taylor (c) Mahatma Gandhi (d) Dr. A.P.J. Abdul Kalam
4. Planning is a _____ process.
(a) Rigid (b) Mechanical (c) Mental (d) Virtual
5. Banks need _____ customers.
(a) Old (b) New (c) Loyal (d) Floating
6. _____ builds teamwork.
(a) Organizing (b) Motivation (c) Reporting (d) Staffing
7. Motivation improves _____ of employees.
(a) Income (b) Status (c) Morale (d) Communication
8. Aerospace industry uses _____ Organization.
(a) Committee (b) Line & Staff (c) Matrix (d) Productive
9. IRDA has _____ functions.
(a) Regulatory (b) Audit (c) Legal (d) Professional
10. "Where growth is a way of life is a motto of _____.
(a) Tata group (b) Birla group (c) Reliance group (d) Godrej group

Q.1 (B): State the following as True or False (Any 7).

(7)

1. Managers must behave professionally.
2. Dual command is dangerous.
3. Traditional management is unsuitable to large business.
4. Management is continuous process.
5. Learning is a change in behavior.
6. Traditional management is unsuitable to large business.
7. IRDA ensures highest possible security to policyholders.
8. Banking is a growing & expanding service activity.
9. An Organization is an open system.
10. Godrej group respects the concept of social responsibility.

- Q.2 (A) Define Management. Explain its importants. (8)
(B) Explain Six Ms of Management. (7)

OR

- (C) What are the levels of Management. (8)
(D) What are the advantages & disadvantages of Traditional Management. (7)

- Q.3 (A) What is planning? What are the advantages and disadvantages of planning. (15)

OR

- (B) Define Staffing. Discuss the staffing process in banking companies. (8)
(C) Discuss the importance of controlling in Management. (7)

- Q.4 (A) What is organizational structure. Explain the principles of organizational structure. (8)

- (B) Define Organizational Structure. What are the factors determining Organizational Structure. (7)

OR

- (C) Define Matrix Organization and state it's main features. (8)
(D) Explain Centralization. What are the advantages of Centralization. (7)

- Q.5 (A) Distinguish between centralised and decentralised organization in Insurance Companies. (8)

- (B) What is IMF? Explain its objectives of IMF. (7)

OR

- Q.5 (C) Write a short note on (Any Three). (15)

- (1) TQM
- (2) MBO
- (3) IRDA
- (4) Ratan Tata
- (5) Godrej group

-----All The Best-----