

Please check whether you have got the right question paper.
N.B : All questions are compulsory.

- Q.1 A) Fill in the blanks (Any eight) 08
- 1) Father of Principles of Management is -----
 - a) Henry Fayol
 - b) F.W.Taylor
 - c) Peter Drucker
 - d) F. Washington
 - 2) Management principles are -----
 - a) Applicable to commercial organization only
 - b) Universally applicable
 - c) Not relevant
 - d) Not practical
 - 3) Planning is ----- process.
 - a) Rigid
 - b) Mechanical
 - c) Mental
 - d) Virtual
 - 4) Contemporary management is -----
 - a) Crisis
 - b) Conservative
 - c) Progressive
 - d) Engineering
 - 5) ----- started his career serving the ICICI bank in the finance division project.
 - a) Dr. C.K. Pralhad
 - b) Mr. K.V. Kamath
 - c) Mr. Azim Premji
 - d) Mr. Anil Ambani
 - 6) Committee organization facilitates ----- judgement.
 - a) Individual
 - b) Group
 - c) Rigid
 - d) Any time
 - 7) Formal organization are -----
 - a) Static
 - b) Non performing
 - c) Delegated
 - d) Created

- 8) Departmentation by function is suitable to ----- organization.
 - a) Small
 - b) Domestic
 - c) Medium
 - d) Large
- 9) Present managing director of International monetary fund is -----
 - a) Jim Yong Kim
 - b) Christine Lagarde
 - c) Takehiko Nakao
 - d) Janet L. Yellen
- 10) Delegation is transfer of certain -----
 - a) Accountability
 - b) Responsibilities
 - c) Documents
 - d) Finance

b) State whether following statements are true or false (any seven)

- a) Management is a continuous process.
- b) Taylor introduced the concept of MBO
- c) Direction is the action element in business.
- d) Formal and informal organizations are same.
- e) Matrix organization structure is very easy to manage
- f) Staffing improves job satisfaction and morale
- g) Mr. Deepak Parekh is a known personality in the field of housing finance
- h) World bank provided more funds to developed countries and less to poor countries
- i) Godrej is a consumer friendly group.
- j) Organization ensures optimum utilization of resources.

Q.2 a) Define profession. Is management a profession? 08

b) Explain the distinctive contributions of F.W. Taylor 07

OR

c) Discuss the concept management. Explain its features. 08

d) Explain budgeting and reporting as functions of management. 07

Q.3 a) What are the functions of management in insurance companies? 08

b) Discuss the importance of controlling in management. 07

OR

c) Explain the planning function of management in a banking organization. 08

d) What is organization structure? Explain its importance. 07

- Q.4 a) Distinguish between Formal and Informal organization. 08
b) Explain the contributions of JRD Tata in Indian industries. 07

OR

- c) Discuss the types of structure followed by banks 08
d) Write briefly about Federal Reserve Bank and its president 07

Q.5 Write short notes on the following (Any three) 15

- 1) Contemporary management
- 2) Motivating bank employees
- 3) Chanda Kochhar
- 4) Directing
- 5) Management as a process
