Q. 1 A) Fill in the blanks (any 08) 8

1) .... is mounted on smart card
   a) microprocessor b) memory card c) registers

2) .... function is used to calculate average value.
   a) AVG b) MAX c) MIN

3) .... is full organization solution.
   a) EDI b) ERP c) ECS

4) CRM is .... oriental.
   a) Employee b) customer c) company

5) Intersection of columns and row is Ms-Excel in known as ....
   a) Box b) Cell c) section

6) To store file in Ms-Excel .... option used
   a) save as b) copy c) Print

7) .... is online trading site.
   a) Flipkart b) Motilal oswal c) Myntry

8) .... is used to handle logistics.
   a) EDI b) Distribution c) SCM

9) FV is used to calculate ....
   a) Present value b) Interest c) Future value

10) Paying bill online is known as ....
    a) E-marketing b) E-Financing c) E-billing

Q. 1 B) Write True or False (any 7) 7

1) Credit card is one of the medium for online payment.
2) Ms-Excel can do mathmatical calculations
3) ECS is known as Electronic clearing system
4) We can take railway pass online.
5) EDI is known as entry data interest.
6) PMT function used to add cell values.
7) SQRT function used to calculate interest value.
8) Softwares CRM, ERP are made by IT companies.
9) E-banking provides fund transfer facility.

Q. 2 A) Explain benefit of ERP 8
   B) Explain advantages of ECS 7
   OR
   C) Explain online trading in India with examples. 8
   D) Explain advantages of ECS debit. 7

P.T.O.

Q. 3   A)   Explain people soft product line

B)   Explain features of CRM

OR

C)   Explain any four functions of MS-Excel

D)   Explain uses of MS=Excel

Q. 4   A)   Explain Creditcard, Debit card & Smart card

B)   Explain types of traiding

OR

C)   Prepare a worksheet containing the name of the salesman and sales for the months of January
February and March in column A, B, C and D respectively from rows 1 to 26 the first row contain
headings and remaining rows contain data. Use your own data ensuring that the sales entere
in a month are minimum 100000 and maximum 300000. Carry out the following operations o
this worksheet

1)   Enter the following Bonus table in column H & I

Sales	Bonus
300000	2000
400000	3000
5000000	4000
6000000	5000
700000	6000
8000000	7000

2)   Save the worksheet under your name followed by your roll no, question no. eg. MONA1235

3)   Obtain the total sales of each Salesman in the first quarter in column E

4)   Using VLOOKUP function obtain the bonus amounts to be given to each salesman in colum
Note if the total sales are above 300000 and below 400000 the Bonus amount will be 2000.

D)   Explain following function
SUM, AVG, COUNT, MAX, MIN

Q. 5   **Write short notes (any 3)**

1)   RTGS

2)   NEFT

3)   advantages of trading

4)   MT, IPMT, NPER, IRR, SQRT

5)   E-banking uses.

—— The End ——