

NOTE : ALL QUESTIONS ARE COMPULSARY.

Q.1.A) Fill in the blank (Any 8)

(08)

1) Smart Card usually contains an embeddable _____.

- a) Sim b) IC c) Microprocess d) None of these.

2) Data that is processed is called as _____.

- a) Knowledge b) Information c) Data d) DBMS

3) The rows in an access table called as _____.

- a) Rows b) Fields c) Records d) Column

4) In _____ reference no. dollar (\$) sign is used.

- a) Mixed b) Relative c) Absolute d) None of these

5) Microsoft access in an application for processing _____

- a) Image b) Number c) Database d) Document

6) _____ is known as online transaction business.

- a) E-commerce b) retail c) Wholesale d) Distributor

7) _____ is 4th step of SCM.

- a) Develop b) Deliver c) Return d) Plan

8) _____ is chart in Excel.

- a) Work chart b) Pie Chart c) Scale Chart d) Chart line

9) _____ is unique identity key.

- a) Foreign Key b) Primary Key c) Table d) Field

10) Full Form of SFA is _____.

- a) Sales Force Animation

- b) Sales Force Automatic

- c) Sales Force Automation

d) Sales File Automation

(07)

Q.1.B) State True or False (Any 7)

- 1) If () function used to show conditions.
- 2) There are five stages of SCM.
- 3) E-banking reduces error.
- 4) Use of ERP increases lead time.
- 5) BOM management is a part of CRM software.
- 6) MY-SQL is part of RDBMS.
- 7) We cannot insert chart in MS-Excel.
- 8) We can create table in MA-Access.
- 9) Google chrome is search engine.
- 10) Sum & sum if functions are similar

(08)

Q.2.A) Explain different part of computers.

(07)

Q.2.B) Explain benefits of ERP software.

OR

(08)

Q.2.C) Distinguish between data & information.

(07)

Q.2.D) Explain RDBMS in Detail.

(08)

Q.3.A) Explain advantages & disadvantages of internet banking.

(07)

Q.3.B) Explain any 5 stages of SCM.

OR

(08)

Q.3.C) Explain following functions.

Max(), Today (), Rate (), FV ()

(07)

Q.3.D) Explain Steps of pivot table.

(08)

Q.4.A) Explain Smart Card in detail.

(07)

Q.4.B) Explain features of MS-Excel.

OR

Q.4.C) Explain various types of online trading.

(08)

Q.4.D) Explain steps in Macros.

(07)

Q.5) Write Short Notes (Any 3)

(15)

1) EDI

2) New trend in banking

3) SFA

4) Sum , Average , MIN , MAX , COUNT

5) Credit Card

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