

Q.1 a) Fill in the blanks (05)

1. Ranking method is method is _____ method (Performance appraisal, Motivation)
2. _____ leaders keep powers with themselves (Autocratic, Charismatic)
3. Quality circles are part of _____ (Teamwork, motivation)
4. Esteem needs comes after _____ needs in Maslaw's theory (Social needs, Physiological needs)
5. _____ is extreme effect of burn-out and troma (Stress, Counselling)

Q.1 b) State true or false (05)

1. Theory X and theory Y proposed by McGregor
2. BARS stands for Behaviorally Anchored Rating Scales
3. Creativity is trait of leadership
4. Employee stress does not effect work performance
5. Human skill is performance appraisal skills

Q.1 c) Match the following (05)

A

B

- | | |
|-----------------------|------------------------------|
| 1. Frustration | a) Encouraging Employees |
| 2. Suggetion program | b) Maslaw's theory |
| 3. Charismatic leader | c) Organisation culture |
| 4. Motivation | d) Large number of followers |
| 5. Safety Needs | e) Stress |

Q.2 a) Explain benefits of performance appraisal (08)

b) Explain Maslaw's need theory (07)

OR

c) Explain Benefits and limitations of Organisational development (08)

d) Explain Autocratic leadership, Participative leadership, Free rain leadership (07)

Q.3 a) Explain Model of motivation (08)

b) Explain Traits of leadership (07)

OR

c) Explain Matrix structure of organisation (08)

d) Explain types of participative programs (07)

Q.4 a) How can organisational culture be created and maintained? Explain (08)

b) Explain Goals of Organisational behaviour (07)

OR

c) Explain Graphical scale method and ranking method (08)

d) Explain stress management (07)

Q.5 Write Short notes (any 3) (15)

1. Brain storming
2. MBO
3. ERG theory
4. Characteristics of counselling
5. Charismatic leadership