

①-18/02/2017

10

SYBFM(Old) Sem. III -

Organizational Behavior -

2 ½ Hrs. -

75 Marks

Q.1 A) Match the following

05

- | A | B |
|-----------------------|------------------------------|
| 1. Frustration | a) Encouraging Employees |
| 2. Suggestion program | b) Maslow's theory |
| 3. Charismatic leader | c) Organization culture |
| 4. Motivation | d) Large number of followers |
| 5. Safety Needs | e) Stress |

Q.1B) Fill in the blanks

05

1. Ranking method is method is _____ method
(Performance appraisal, Motivation)
2. _____ leaders keep powers with themselves
(Autocratic, Charismatic)
3. Quality circles are part of _____.
(Teamwork, motivation)
4. Esteem needs comes after _____ needs in Maslow's theory
(Social needs, Physiological needs)
5. _____ is extreme effect of burn-out and trauma.
(Stress, Counseling)

Q.1 C) State whether the following statements are true or false

05

1. Theory X and theory Y proposed by McGregor
2. BARS stands for Behaviorally Anchored Rating Scales
3. Creativity is trait of leadership
4. Employee stress does not effect work performance
5. Human skill is performance appraisal skills

Q.2 a) Explain benefits of performance appraisal

b) Explain Maslow's need theory

OR

c) Explain Benefits and limitations of Organizational development

d) Explain Autocratic leadership, Participative leadership, Free rain leadership

Q.3 a) Explain Model of motivation

b) Explain Traits of leadership

OR

c) Explain Matrix structure of organization

d) Explain types of participative programs

Q.4 a) How can organizational culture be created and maintained? Explain

b) Explain Goals of Organizational behavior

OR

c) Explain Graphical scale method and ranking method

d) Explain stress management

Q.5 Write Short notes(any 3)

1. ERG theory
2. MBO
3. Brain storming
4. Characteristics of counseling
5. Charismatic leadership