

NOTE- All questions are compulsory

Q.1.A] Match the column.

(05)

- "A"
- i) Expectancy Model
 - ii) ERG theory
 - iii) Two factor theory
 - iv) Effects of stress
 - v) Counseling

- "B"
- a) Alerter Clayton
 - b) Victor vroom
 - c) Burnout and trauma
 - d) Frederick Herzberg
 - e) Participative

B] Say whether true or false.

(05)

- i) Organizational behaviour is interdisciplinary in nature.
- ii) Abraham Maslow published his classic paper in 1943.
- iii) Physiological need are at the base of the pyramid of needs.
- iv) Theory X and theory Y was propounded by David Meyerger.
- v) Virtual organizational have many departments.

C] Choose correct answer.

(05)

- i) The _____ component guides the behaviour in a particular direction.
a) Energizing b) Directing c) Mainlining
- ii) _____ organizations contain two forms of departmentalization - function and product.
a) Simple b) Matrix c) Biveraocracy
- iii) _____ type of a culture exists in organization that are facing hard time.
a) Fortress b) Club c) Baseball team
- iv) _____ Occurs due to devastating events in an individual's life that alters his or her Attributes, Emotions and behaviour.
a) Trauma b) Burnout c) Stress
- v) _____ "discussion with an employee of a problem that usually has emotional content in order to help the employee cope with it better".
a) Counseling b) Communication c) Confidential

A] Explain any 2 approaches to organizational behaviour.

(08)

B] Describe the goals of organizational behaviour.

(07)

OR

C] Maslow "Need hierarchy theory": Explain.

(08)

D] Managerial grid- Blake and Moutons- Explain.

(07)

Q.3.A] Define Group. Explain its types.

B] Define Team. Explain its types.

OR

C] Explain elements of organizational structure.

D] Discuss characteristics of organizational culture.

Q.4.A] Define Steers. Discuss sources of Steers and how one can manage steers?

OR

B] Explain properties of a Group.

Q.5] Short notes (Any 3)

i) Organizational development.

ii) Counseling and types.

iii) Transmission of culture.

iv) Stages of team.

v) Resistance to change.

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